HOW TO DISPLAY AND MAINTAIN CORRESPONDENCE WITH A PERSON IN BANNER SIS Student Mail Form (SUAMAIL)

General:

This form is used to display and maintain correspondence with a person. It records all correspondence (letters, published materials, etc.) that has been that has been sent to the person. It also records details about the correspondence such as when it was initiated and when it was printed. For example a decision letter would have the date the decision was made as the initiation date and the date the letter was printed as the print date. It is related to form GUIMAIL which records all correspondence with a person. SUAMAIL only records correspondence related to the student module (including recruiting and admissions). When a SUAMAIL record is created either letter type or material type should be specified and not both. Where a letter is sent out with an enclosure (a material) two records should be recorded.

Records may be added to SUAMAIL (or in fact to the underlying table GURMAIL) via SRARECR, SAAADMS, and SAADCRV, or Banner may generate records automatically according to the communication plans that have been set up.

Check List:

Before you proceed, you must have the following information:

- McGill ID and application sequence number or program.
- If you are adding an ad-hoc letter or material you should be aware of the letter or material name.

Remember: The bottom left of the form displays errors and warnings. This area is referred to as the auto-hint line and should be consulted if you are experiencing any problems. Even if you are not experiencing difficulties you should always keep an eye on this bar, especially if you are updating fields, as it provides important information such as warnings and errors that do not necessarily block your progress.

Accessing the "Student Mail Form" (SUAMAIL)

Type the name of the form SUAMAIL in the Direct Access field

The adjacent screen will appear:

Note: Numbers have been added to the adjacent form to help find and identify the different fields. These numbers correspond to the table below, which defines or explains each field's purpose.

Code

Double-clicking on the fields "Material" (#5) and "Letter" (#6) will bring up the adjacent tables.



Created on 4/16/2002 3:19 PM Created by SUAMAIL.doc

Last edited on September 26, 2002 Last printed 9/26/2002 11:51 AM Page 2 of 8

| Req'd | # | Field | Action | Reaction | Explanation/Description | Related Documentation |
|---------|-------|------------|---|----------|-------------------------------|--------------------------|
| | 1. | ID | Enter or {Select} the Banner ID of the | | | |
| | | | person whose mail | | | |
| | | | you want to view or | | | |
| | | | maintain. | | | |
| | | | Proceed to the Next | | | |
| | | | Block by clicking | | | |
| | | | the icon, or by | | | |
| | | | pressing Ctri + Page | | | |
| | | | keyboard | | | |
| | | | Reyboard. | | | |
| Studer | nt Ma | il | | | | |
| | 1 | | | | | |
| | 2. | System | Enter or {Select} | | | |
| | | | the system (e.g. S | | | |
| | | | ior Student) to | | | |
| | | | | | | |
| Letters | 3 | Term | Fotor (Select) | | | |
| only | 0. | Term | the term to which | | | |
| | | | the mail relates. | | | |
| Letters | 4. | Prog 1 | Find program from | | Materials - N/A | Form referenced: |
| only | | | returned list (where | | Other Letters - N/A | Application Summary |
| | | | required) | | Decision Letters- using | Form (SAASUMI) |
| | | | | | Flashlight to the right of | |
| | | | | | program find the | |
| | | | | | application on SAASUMI | |
| | | | | | for which the letter applies | |
| Matori | Б | Matorial | Entor or (Salaat) | | If you are optaring data | Form referenced: |
| al | 5. | iviateriai | the material code | | for a lottor loave this field | Material code Validation |
| only | | | corresponding to the | | blank and enter the letter | Form (STVMATL) |
| | | | mail you want to | | code in the Letter field. | |

| Req'd | # | Field | Action | Reaction | Explanation/Description | Related Documentation |
|---------|----|-----------|----------------------|----------|------------------------------|------------------------|
| | | | send. | | If you are entering data | |
| | | | | | for a Material, select the | |
| | | | | | material and leave the | |
| | | | | | Letter field blank | |
| | | | | | | |
| | | | | | If Material code is | |
| | | | | | selected, then the | |
| | | | | | processing of duplicates | |
| | | | | | will be governed by the | |
| | | | | | duplicate handling | |
| | | | | | specified on STVMATL. | |
| Letters | 6. | Letter | Enter or {Select} | | The description for the | Form referenced: |
| only | | | the letter code | | Letter code, if it selected, | Letter code Validation |
| | | | corresponding to the | | or of the Material code if | Form (GTVLETR) |
| | | | mail you want to | | selected, is automatically | |
| | | | send. | | displayed in the box to the | |
| | | | | | right of the letter code. | |
| | | | | | | |
| | | | | | If Letter is selected then | |
| | | | | | the processing of duplicate | |
| | | | | | letters will be governed by | |
| | | | | | the duplicate handling | |
| | _ | | | | specified on GTVLETR. | |
| | 7. | Initiated | | | The date the mail was | |
| | | | | | assigned to the individual. | |
| | | | | | Ioday's date is generated | |
| | | | | | by the system as the | |
| | | | | | default, but can be | |
| | - | | | | overridden by the user. | |
| | 8. | Mod | Enter the module to | | Module. There is no | |
| | | | which the mail | | validation table for | |
| | | | relates. | | module. We recommend | |
| | | | | | A for Admissions, R for | |
| | | | | | Recruitment and S for | |
| 1 | | | | | Student. | |

| Req'd | # | Field | Action | Reaction | Explanation/Description | Related Documentation |
|-------|-----|---------------|---------------------|----------|---|-----------------------|
| | 9. | Release/Print | | | The date the mail was printed or sent to the | |
| | | | | | individual. When the letter | |
| | | | | | this field is updated | |
| | | | | | automatically with the date of the run. The print | |
| | | | | | date can also be entered | |
| | | | | | or changed manually. | |
| | 10. | Published/ | Select the | | | |
| | | Generated | appropriate button | | | |
| | | | to indicate whether | | | |
| | | | the mail is a | | | |
| | | | generated document | | | |
| | | | (Letter). or a | | | |
| | | | published document | | | |
| | | | (Material) | | | |

Mail Record Additional Window

Mail Record Additional Information SUAMAIL 5.0 (QA)

| vstem: | 200301 Module: A | Material: |
|----------------------|--------------------|--------------|
| Letter: DA-ACCUT-ARR | General Acceptance | Published: C |
| tiated: 03-APR-2002 | Print: 03-APR-2002 | Generated: @ |
| nator: 🗸 (1.) | User: LLAVER (2.) | Initials: 3 |
| Plan: 4. | Quantity 5. | Wait: 6 |
| | | 7.) Retur |

| Req'd | # | Field | Action | Reaction | Explanation/Description | Related Documentation | | |
|--------|------------------------------|------------|--------|----------|----------------------------------|-----------------------|--|--|
| | 1. | Originator | | | The entry in this field is | | | |
| | | | | | generated by Banner and | | | |
| | | | | | is not updateable by the | | | |
| | | | | | user. It displays: | | | |
| | | | | | S if the mail record has | | | |
| | | | | | been system generated | | | |
| | | | | | (e.g. through a | | | |
| | | | | | communication plan or | | | |
| | | | | | running letter | | | |
| | | | | | generation),or a U if the | | | |
| | | | | | mail record has been | | | |
| | | | | | manually entered by a | | | |
| | | | | | user on SUAMAIL. | | | |
| | 2. | User | | | The entry in this field is | | | |
| | | | | | generated by Banner and | | | |
| | | | | | is not updateable by the | | | |
| | | | | | user. It displays the | | | |
| | | | | | Banner User ID of the | | | |
| | | | | | person who initiated the | | | |
| Create | Created on 4/16/2002 3:19 PM | | | | | | | |

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| Req'd | # | Field | Action | Reaction | Explanation/Description | Related Documentation |
|-------|----|----------|--------|----------|------------------------------|-------------------------|
| | | | | | letter – i.e. manually | |
| | | | | | assigned the letter on | |
| | | | | | SUAMAIL or ran the letter | |
| | | | | | generation process or | |
| | | | | | approved the | |
| | | | | | communication plan | |
| | | | | | inclusion. | |
| | 3. | Initials | | | The initials associated with | Form referenced: |
| | | | | | the letter on SOAMATL are | Material Form (SOAMATL) |
| | | | | | automatically displayed | |
| | | | | | here as the default. They | |
| | | | | | may be overridden if the | |
| | | | | | {Override Initials} | |
| | | | | | checkbox has <u>not</u> been | |
| | | | | | ticked on SOAMATL. | |
| | 4. | Plan | | | The entry in this field is | |
| | | | | | generated by Banner and | |
| | | | | | is not updatable by the | |
| | | | | | user. It displays the code | |
| | | | | | of the communication plan | |
| | | | | | that initiated or assigned | |
| | | | | | that mail record. If the | |
| | | | | | mail record was not | |
| | | | | | assigned via a | |
| | | | | | communication plan, this | |
| | | | | | field is left blank. | |
| | 5. | Quantity | | | Banner documentation | |
| | | | | | says that this is the | |
| | | | | | number of copies to be | |
| | | | | | sent. However, testing | |
| | | | | | does not seem to show | |
| | | | | | any difference between | |
| | | | | | leaving this field blank and | |
| | | | | | entering a number of 1 or | |
| | | | | | 2. Instead if a duplicate is | |

| Req'd | # | Field | Action | Reaction | Explanation/Description | Related Documentation |
|-------|----|--------|--------|----------|----------------------------|-------------------------|
| | | | | | created, a new mail record | |
| | | | | | is added to SUAMAIL for | |
| | | | | | the duplicate item. | |
| | 6. | Wait | | | The wait period is the | Forms referenced: |
| | | | | | number of days that must | Communication Group |
| | | | | | elapse after the mail is | Form (SOACGRP) |
| | | | | | initiated, before the mail | Communication Plan Form |
| | | | | | will be processed and | (SOACPLN) |
| | | | | | printed. The wait days | |
| | | | | | associated with a material | |
| | | | | | that belongs to a | |
| | | | | | communication plan are | |
| | | | | | automatically displayed | |
| | | | | | here as the default. The | |
| | | | | | wait days are originally | |
| | | | | | entered on SOACGRP or | |
| | | | | | SOACPLN. They may be | |
| | | | | | overridden by the user if | |
| | | | | | desired, with values of 0- | |
| | | | | | 365, or 999 to hold the | |
| | | | | | mail record indefinitely. | |
| | 7. | Return | | | Return to the main | |
| | | | | | window. | |