

LimeSurvey

User Guide to Creating Surveys

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Gaining access to LimeSurvey

If you have never used McGill's LimeSurvey tool, you will need to request access.

- Contact ITSupport@mcgill.ca to request access to LimeSurvey and to have a survey created.
- Once you have been granted access, you will receive an email with instructions on how to log in. Go to <https://surveys.mcgill.ca/ls/index.php/admin> and enter your McGill Username and the password you were given for the site (note that you can change your password if desired).
- Select your survey from the “**Surveys**” drop down menu.

Importing an existing survey from the old LimeSurvey

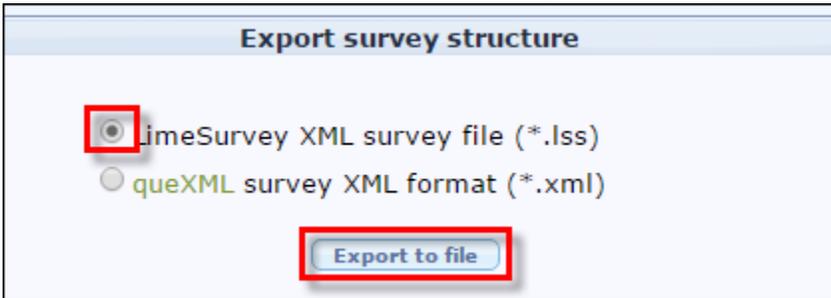
If you have an old survey in the previous version of LimeSurvey, and you want to use it as a basis for a new survey, follow the steps below to Export from the previous version, and import into the new LimeSurvey tool.

Export survey from previous version

- 1) Click the export button in the top menu, and select **Export survey**.



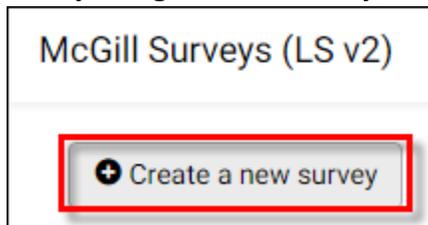
- 2) Choose **LimeSurvey XML survey file (*.lss)** and click **Export to file**.



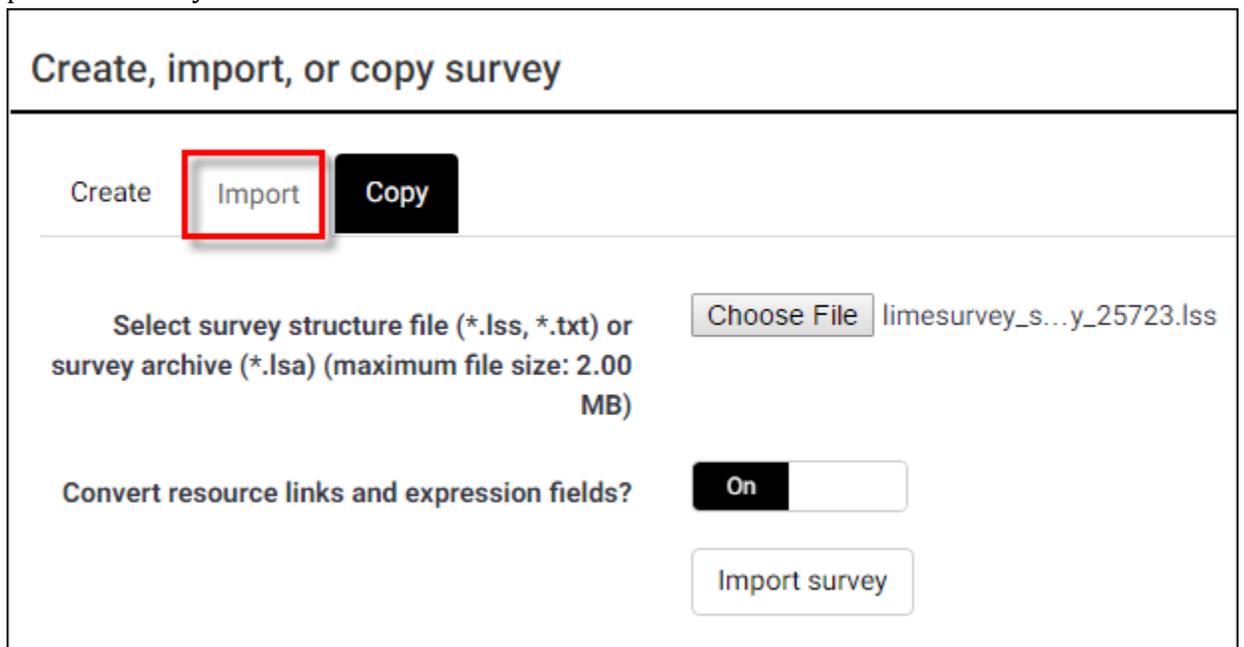
IMPORTANT: If you have submission data from this survey that you have not exported, it will be inaccessible once the old version of LimeSurvey is decommissioned. We strongly advise you export the submission data into a file format, such as Excel for future reference.

Import an existing survey from .lss file

- 1) After you log into LimeSurvey, from the Surveys homepage, click **Create a new survey**.



- 2) Click on the **Import** tab; then click **Choose File** and select the .lss file you exported from the previous survey.



- 3) Click **Import survey**. If successful, you will see a “**Success**” page, with additional details about what was imported. You may also see additional **Warnings** if there were conditions

the update feature was not able to handle.

Success

Survey structure import summary

Surveys:	1
Languages:	1
Question groups:	1
Questions:	13
Question attributes:	192
Answers:	49
Subquestions:	6
Default answers:	0
Condition:	1
Assessments:	0
Quotas:	0
Quota members:	0
Quota language settings:	0

Warnings:

Warnings were updated. Please check these carefully as the update may not be perfect with the following question codes:

- Question code Submitted RFC was updated to SubmittedRFC.
- Question code Post_Imp_Review was updated to PostImpReview.
- Question code Change_Mgt_Helpful was updated to ChangeMgtHelpful.
- Question code CAB_Helpful was updated to CABHelpful.
- Question code Agree_Disagree was updated to AgreeDisagree.
- Question code Training_Rating was updated to TrainingRating.

Import of survey is completed.

[Go to survey](#)

- 4) Click **Go to survey** to access the new survey.
- 5) Click **Preview survey**, in the top menu of the survey page and run through each question to ensure it behaves as expected.

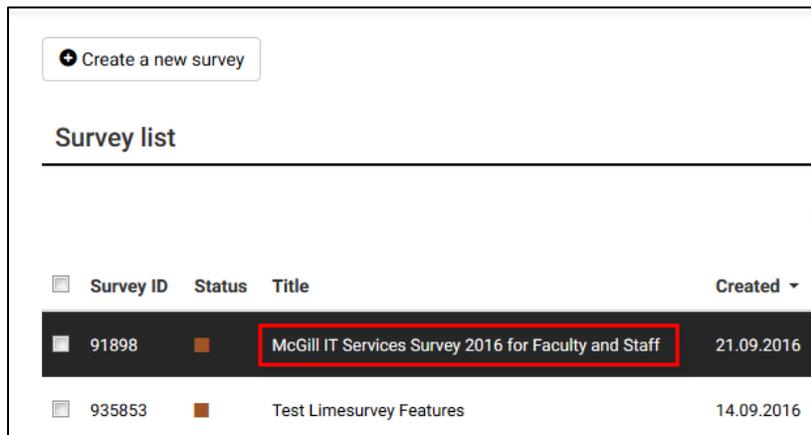
After importing an older survey, you may want to choose a new template, or adjust the display and navigation settings. See instructions for **Survey Settings** below.

Accessing your survey

After signing into the LimeSurvey site, click **List available surveys** to access the surveys for which you are the administrator.



Then click the title of the survey you want to work on.



The Survey home page will open, where you have quick links to:

- Choose the **Format** (Question by question, Group by group or All in one)
- Add a new group
- Add new question
- Edit text elements and general settings
- Select your template
- Responses and statistics (available once responses are recorded)

McGill Surveys (LS v2) Surveys ▾ gabriel

McGill IT Services Survey 2016 for Faculty and Staff (ID:91898)

[Activate this survey](#)
[Preview survey](#)
[Survey properties ▾](#)
[Tools ▾](#)
[Display / Export ▾](#)
[Survey participants](#)
[Responses ▾](#)

[Survey](#)
←
→

[Questions and groups: ▾](#)

[Question explorer ▾](#)

[List question groups](#)

[List questions](#)

[Question organizer](#)

[Survey participants](#)

[Return to survey list](#)

McGill IT Services Survey 2016 for Faculty and Staff

Survey quick actions

Format: [Question by question](#) [Group by group](#) [All in one](#)

Add group

+

Add new group

Add question

+

Add new question

Edit text elements and general settings

✎

Edit text elements and general settings

Responses & statistics

📊

Responses & statistics

Select your template:

LimeSurvey

Ubuntu orange

Survey description: Ubuntu orange and unique font.

3%

Single Choice Question Group

Title

5 point choice question text ?

1
 2
 3
 4
 5
 No answer

5 point choice question help

[Select ubuntu_orange](#)

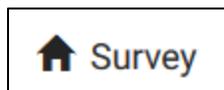
File and modern

News paper

Ubuntu orange

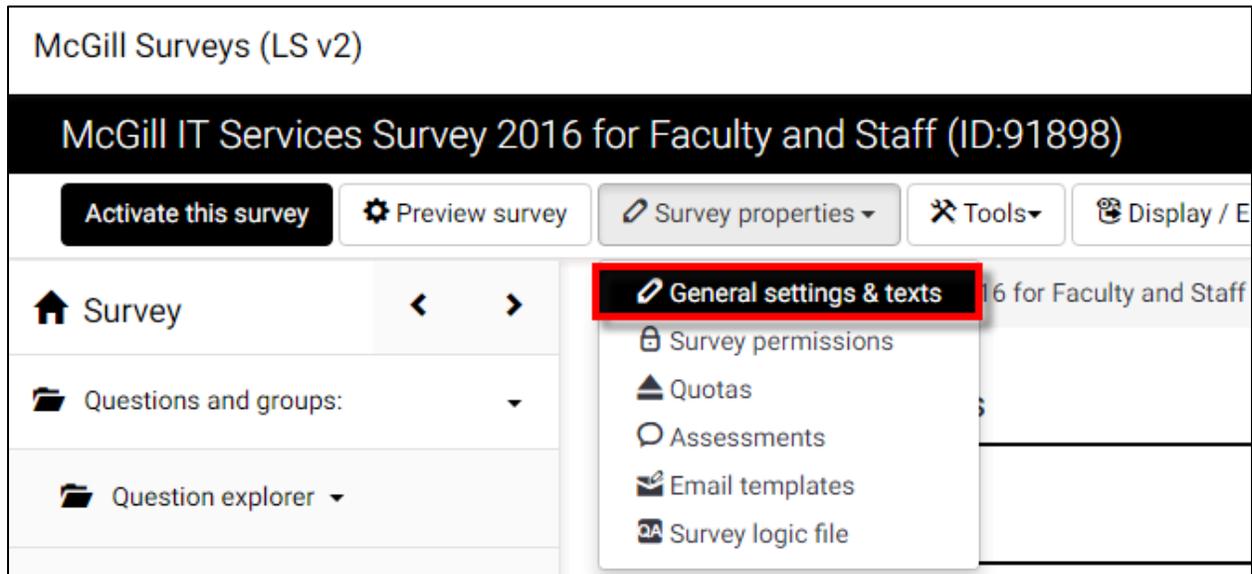
News paper

To get back to this page at any time, click on the Survey home link in the left side navigation pane:



Survey Settings:

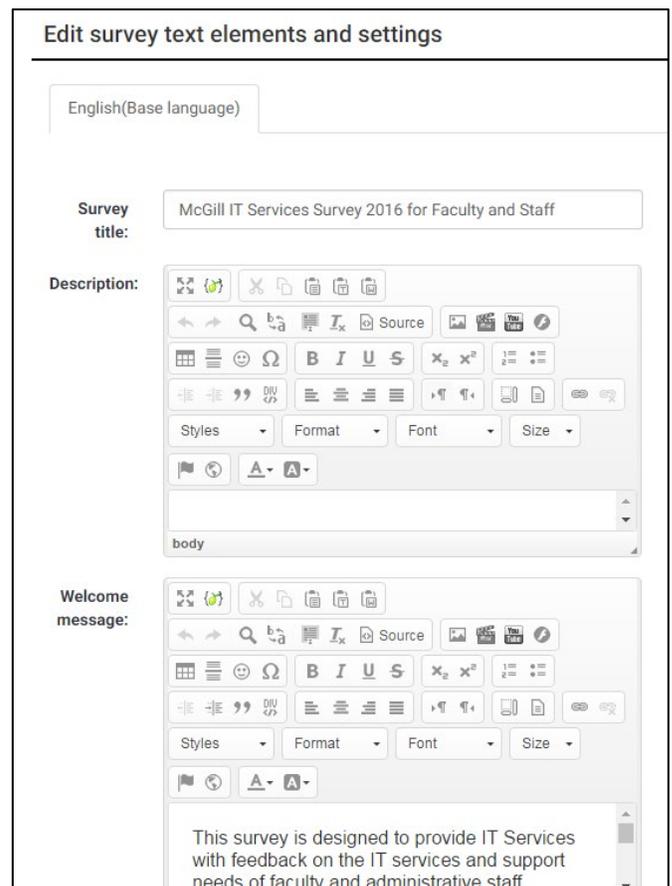
You can edit the appearance and general survey settings by clicking **Survey properties > General settings & texts** from the toolbar at the top of the Survey home page.



Edit Text Elements:

From the **General settings & texts** page, you can enter / edit the following text elements:

- **Survey title** – appears at the top
- **Description** – for internal purposes
- **Welcome message** – the text participants see when they enter the survey, “Your voice matters...”
- **End message** – the message participants see when they submit their responses, e.g., “Thank you for helping improve...”
- **End URL** - This URL will be presented as a link at the end of the survey, and allows you to direct your participants back to your home page (or, in fact, anywhere). The End URL has to start with "http://", eg. <http://www.mcgill.ca>



- **URL description:** The description for the link using the End URL.

Notice that most of the fields contain WYSIWYG formatting controls to allow flexible text styling and images.

General options:

On the right side of the Survey settings page, under **General options** you can select the language of the survey, name of the person who administers the survey, format of questions as well as the Template.

1. **Base language:** This is set to English as the default.
2. **Additional languages:** If you wish to have the survey available in an additional language, select the language(s) here.
3. **Administrator:** This is the name of the contact person who administers the survey. It will be included in emails sent out inviting participants to respond.
4. **Admin email:** This is the email address of the administrator (as above) and is used as the 'reply to:' address on any emails sent. You can also enter several email addresses separated with a semicolon - that way survey administrator notifications are sent to more than one person.
5. **Bounce email:** This is the email address where a delivery error notification email should be sent. By default, this is the same as the administrator's email address.
6. **Fax to:** This field is used to give a fax number on the "printable survey" - ie: when you want to send someone a hard copy because they cannot use the online survey.
7. **Format:**
 - **Question by question:** each question appears on a separate page
 - **Group by group:** all questions in each group appear on the same page
 - **All in one:** all questions (and groups) for the survey appear on the same page

The screenshot displays the 'General options' section of the LimeSurvey settings. It includes the following fields and options:

- Base language:** English
- Additional languages:** Select additional languages
- Survey owner:** gabrielle.krim@mcgill... (dropdown)
- Administrator:** ICS SCTI
- Admin email:** scti.ics@mcgill.ca
- Bounce email:** scti.ics@mcgill.ca
- Fax to:** (empty text box)
- Format:** Question by question, Group by group, All in one
- Template:** McGillDefau (dropdown)

A preview of the 'News paper' template is visible on the right side of the form.

8. **Template:** Select the style you like best. You can make adjustments to the appearance and navigation in the Presentation & Navigation section.

Presentation & navigation

Click on the section title “Presentation & navigation” to open that section and view the options:

1. **Show welcome screen:** On/Off.
If On, the welcome message defined in Text Elements section will be displayed. Default is On.
2. **Navigation delay:** Number of seconds before Previous and Next buttons are enabled. Default 0 seconds.
3. **Allow backward navigation:** This option defaults to On; however if you set it to "Off" users will not have the option of moving to a previous page while completing the survey.
4. **Show question index / allow jumping:** Disabled by default. Incremental means participants can jump to any question within the same group. Full means participants can jump to any section in the survey.
5. **Show on-screen keyboard:** By activating this setting there will be a virtual keyboard available for certain question types.
6. **Show progress bar:** On/Off. Default is On. Displays a progress bar so participants can see how much of the survey is remaining as they answer each question.
7. **Participants may print answers:** Default is Off. When it is set to On, a participant can print a summary of their responses when they submit.
8. **Public statistics:**. Default is Off. If set to On, users who have submitted the survey will be presented a link to statistics of the current survey.
9. **Show graphs in public statistics:** Determines if public statistics for this survey include graphs or only show a tabular overview.
10. **Automatically load URL when survey complete:** Default is Off. If turned On, when the survey is submitted, it will automatically redirect the participant to the End URL specified in the **Text elements**.
11. **Show "There are X questions in this survey":** On/Off. Default is On. If kept on, the message containing the number of questions will be displayed on the Welcome Screen.

The screenshot shows the 'Presentation & navigation' settings panel. It contains the following options:

- Show welcome screen:** A toggle switch set to 'On'.
- Navigation delay (seconds):** A text input field containing '0'.
- Allow backward navigation:** A toggle switch set to 'On'.
- Show question index / allow jumping:** A dropdown menu with 'Disabled' selected, and 'Incremental' and 'Full' as other options.
- Show on-screen keyboard:** A toggle switch set to 'Off'.
- Show progress bar:** A toggle switch set to 'On'.
- Participants may print answers:** A toggle switch set to 'Off'.
- Public statistics:** A toggle switch set to 'Off'.
- Show graphs in public statistics:** A toggle switch set to 'Off'.
- Automatically load URL when survey complete:** A toggle switch set to 'Off'.

12. **Show group name and/or group description:**

Controls the display of Group Names and Descriptions. Four Options:

- **Show both** (Default)
- **Show group name only**
- **Show group description only**
- **Hide both**

13. **Show question number and/or code:**

- **Show both** (Default)
- **Show question number only**
- **Show question code only**
- **Hide both**

14. **Show "No answer":** Set to Off (Forced by system administrator).

Publication & access control

1. **List survey publicly:** On/Off. Default is Off. When it is set to On, your survey will be listed in the 'available surveys' portal, accessible to anyone from the page: <https://surveys.mcgill.ca/ls>
2. **Start date/time:** Set this to a specific date if you want your survey to start on a certain date. The survey will start on midnight of that day and only then will people be able to answer to it. To disable this just clear the date from the input field.
3. **Expiry date/time:** Set this to a specific date if you want your survey to expire on a special date. This is the last date on which the public survey script will let people participate. To disable this just clear the date from the input field.
4. **Set cookie to prevent repeated participation?:** This setting allows you to retain control over multiple entries on public surveys. If you set this to On, a user working on the same computer will only be able to submit the survey once.
5. **Use CAPTCHA for survey access:** With this option you can decide if you want a CAPTCHA to be used to ensure a real person is accessing the survey and not an automated script. **Use**
6. **Use CAPTCHA for registration:** Set to On by default. It asks the user to enter a CAPTCHA text before entering the Registration page.
7. **Use CAPTCHA for save and load:** Set to On by default. It asks the user to enter a CAPTCHA text before Loading/Saving partial answers.

Publication & access control

List survey publicly: Off

Start date/time:

Expiry date/time: 27.03.2014

Set cookie to prevent repeated participation: Off

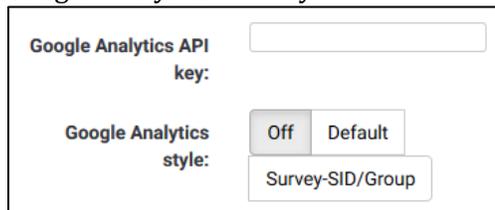
Use CAPTCHA for survey access: Off

Use CAPTCHA for registration: On

Use CAPTCHA for save and load: On

Notification & data management

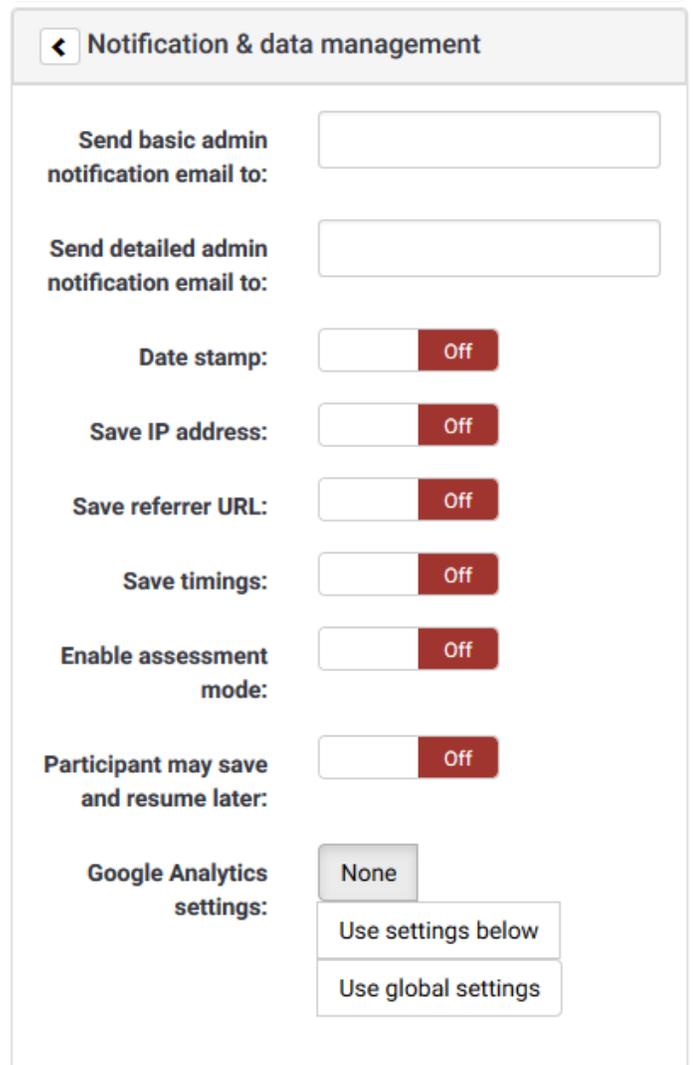
1. **Send basic admin notification email to:**
2. **Send detailed admin notification email to:**
Enter one or more email address if you want to send notifications whenever the survey is submitted.
3. **Date stamp:** When turned On, the date and time are recorded for all survey responses.
4. **Save IP address:** When turned On, the IP address of the respondent is saved.
5. **Save referrer URL:** When turned On, it saves the URL from which the respondent was led to your survey.
6. **Save timings:** When turned On, it records the length of time a user stays on one page while completing the survey.
7. **Enable assessment mode:** When turned On, the survey is treated as a quiz, which can be graded with correct/incorrect answers.
8. **Participant may save and resume later:**
When turned On, it allows a participant to save his responses and resume to complete the survey at a later time.
9. **Google Analytics settings:** Google Analytics provides graphical data on the survey response rate and engagement, telling you when people came to the page, how long they stayed, where they came from and where they went afterward.
 - **None:** No analytics performed
 - **Use settings below:** allows you to enter a Google Analytics API key



Google Analytics API key:

Google Analytics style: Off Default

- **Use global settings:** Allows you to select the style for your Google Analytics report.



Notification & data management

Send basic admin notification email to:

Send detailed admin notification email to:

Date stamp: Off

Save IP address: Off

Save referrer URL: Off

Save timings: Off

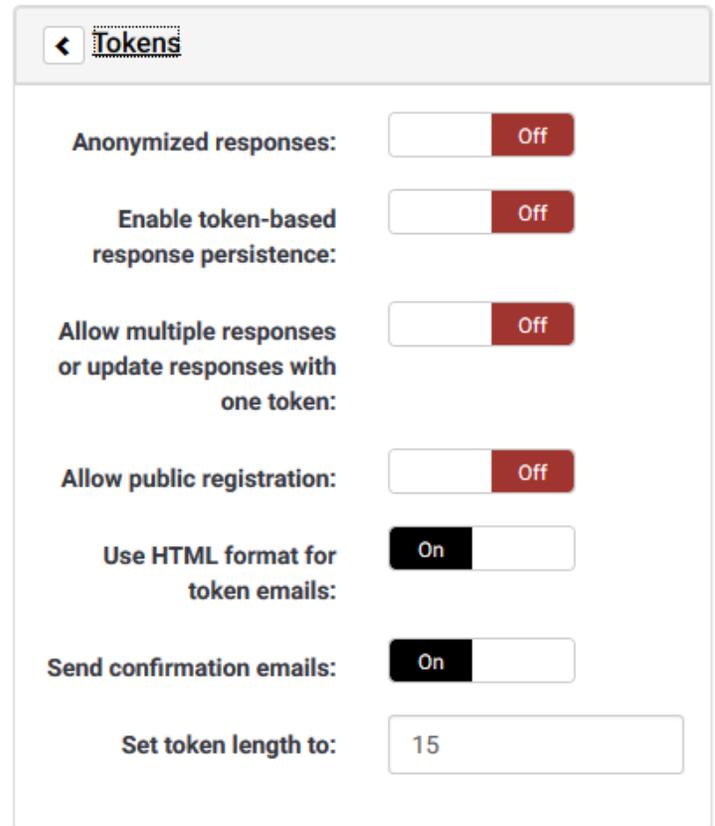
Enable assessment mode: Off

Participant may save and resume later: Off

Google Analytics settings: None Use settings below Use global settings

Tokens

1. **Anonymized responses:** When tokens are used to control survey access, this settings allows you to determine whether responses are matched up with information from your survey's tokens table, or kept anonymous.
2. **Enable token-based response persistence:** When turned On, it allows the participant to resume after partially completing the survey.
3. **Allow multiple responses or update responses with one token:** If turned On, participants may return to his survey by clicking the invitation link, even if they have already submitted the survey. This only works when **Anonymized responses** is set to Off.
4. **Allow public registration:** When turned On, it allows anyone to complete the survey, while maintaining the use of tokens.
5. **Use HTML format for token emails:** When turned On, it allows your invitation email to contain HTML formatting.
6. **Send confirmation emails:** When turned On, a confirmation email is sent to the participant after submitting the survey.
7. **Set token length to:** Allows you to limit the number of characters for each token. The default length is 15.



The screenshot shows the 'Tokens' settings panel in LimeSurvey. It features a header with a back arrow and the title 'Tokens'. Below the header are seven settings, each with a label and a control element:

- Anonymized responses:** A toggle switch set to 'Off'.
- Enable token-based response persistence:** A toggle switch set to 'Off'.
- Allow multiple responses or update responses with one token:** A toggle switch set to 'Off'.
- Allow public registration:** A toggle switch set to 'Off'.
- Use HTML format for token emails:** A toggle switch set to 'On'.
- Send confirmation emails:** A toggle switch set to 'On'.
- Set token length to:** A text input field containing the value '15'.

Question Groups

Survey questions are organized into **groups**. Each question must be a member of a group (and only that group). Depending on the number of questions in the survey, groups can be used to define logical sections, common subject themes, or pages on the screen. A group can have questions about a similar subject or simply be set up as a manageable number of questions.

A question **group** has a **Title** and an optional **Description**. You must have at least one **group** in each survey, even if you do not wish to divide the survey into multiple groups.

Creating a question group

1. Click on **Surveys** in the left navigation panel to access the Survey quick actions page.
2. Then click **Add new group**.

The screenshot displays the LimeSurvey interface for a survey titled "McGill IT Services Survey 2016 for Faculty and Staff (ID:91898)". The top navigation bar includes buttons for "Activate this survey", "Preview survey", "Survey properties", "Tools", "Display / Export", "Survey participants", and "Responses". The left sidebar contains a navigation menu with "Survey" highlighted in red, along with options for "Questions and groups", "Question explorer", "List question groups", "List questions", "Question organizer", "Survey participants", and "Return to survey list". The main content area, titled "Survey quick actions", features a "Format" dropdown set to "Group by group" and four primary action buttons: "Add group" (highlighted in red), "Add question", "Edit text elements and general settings", and "Responses & statistics". The "Add group" button contains a plus sign icon and the text "Add new group".

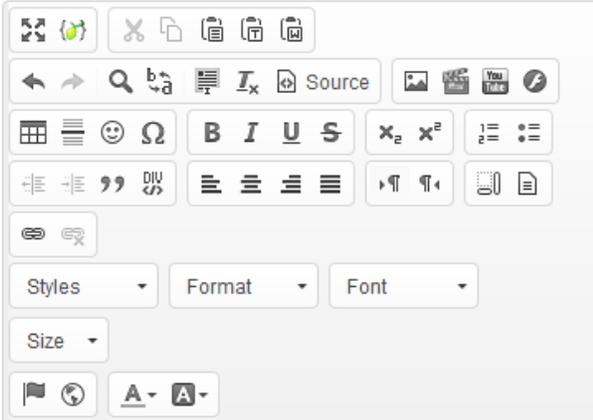
3. Enter a **Title** (required) and a **Description** (optional) for the group. Use the HTML editor for the description to include images, formatted text, etc.

Add question group

English(Base language)

Title:
Required

Description:



These questions allow us to correlate your responses with information about your role and experience at McGill.

body

Randomization group:

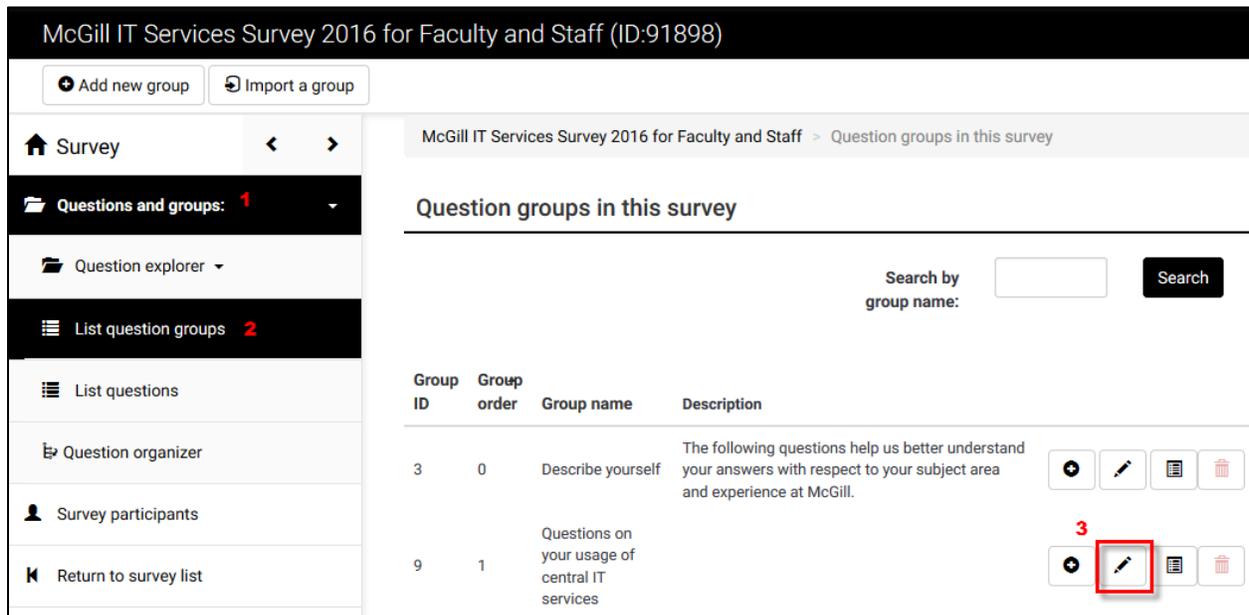
Relevance equation:

NOTE: The group title and description can be displayed or hidden, depending on your selection in the **Presentation and Navigation** section on the **Survey Settings** page.

Editing or deleting a question group

Follow these steps if you want to change the title or description of a question group:

1. In the left side navigation panel, click **Questions and groups**.
2. Then click **List question groups**.
3. From **Question groups in this survey** page, click on the pencil icon next to the group you want to edit.



McGill IT Services Survey 2016 for Faculty and Staff (ID:91898)

Add new group Import a group

Survey < >

Questions and groups: 1

Question explorer

List question groups: 2

List questions

Question organizer

Survey participants

Return to survey list

McGill IT Services Survey 2016 for Faculty and Staff > Question groups in this survey

Question groups in this survey

Search by group name: Search

Group ID	Group order	Group name	Description	
3	0	Describe yourself	The following questions help us better understand your answers with respect to your subject area and experience at McGill.	   
9	1	Questions on your usage of central IT services		   

You can also delete a question group from this page by clicking the trash can icon:



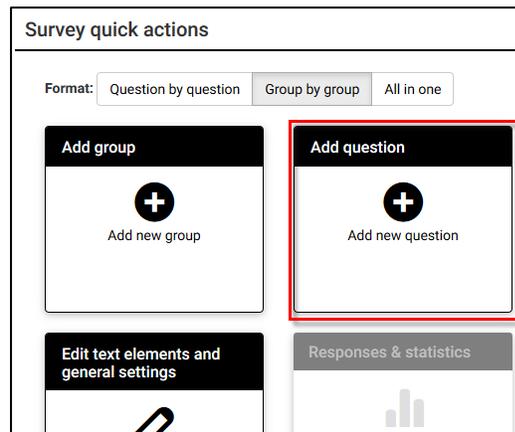
Adding questions

Questions are the core of your survey. There is no limit to the number of **questions** you can have in your **survey** or in a **group**. **Questions** include the actual question text as well as settings that determine the format of the response. You can also specify a short 'help' explanation for each question and determine whether the question is mandatory or optional.

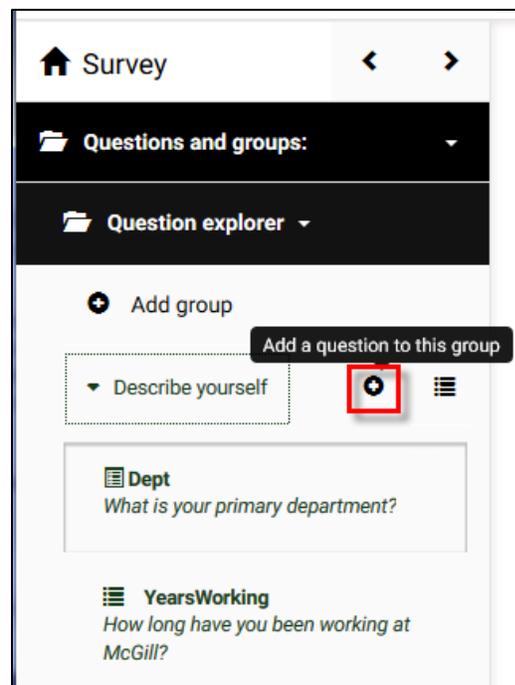
To add a question:

There are several paths you can take to add a new question.

1. From the **Survey** home page, click **Add new question**.



2. From the **Question explorer** section of the navigation pane, click the plus sign [+] beside the name of one of the question groups to begin adding a new question to that group.



- If you've just added or edited a question, you can simply click the box labeled **Add new question to group** on the **Question summary** page.

Question summary *Cloudprivacy (ID: 39)*

Question group: *Describe your experiences (ID:11)*
Code: *Cloudprivacy : (Optional question)*
Question: *Cloud services and social media r*
Help:
Type: *Array*
Mandatory: *No*
Relevance equation: *1*

Question quick actions

Add new question to group



[Add new question to group](#)

Question fields:

Add a new question

English (Base language)

Code:
Required

Question:

Which of the following activities do you perform on a regular basis?

body

Help:

(enter the percentage of time you spend on each)

body

General options

Question type:

Question group:

Mandatory: **Off**

Relevance equation:

Validation:

Position:

Advanced settings

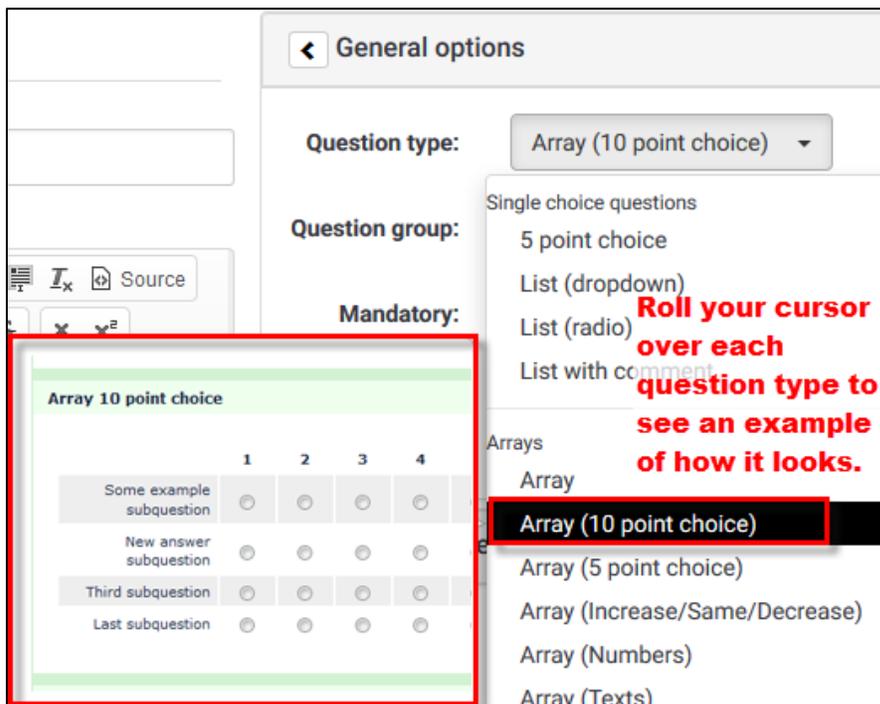
- Code:** Enter a number or code for the question. This field is only for quick identification for a question in export or for evaluation. This field is normally not displayed to participants taking the survey.

- **Question:** This is the actual question being asked. There is no real limit to the length of the question. You can use the WYSIWYG editing controls to change the text styles or add images if needed.
- **Help:** This is an optional field. It is useful if a question needs some explanation, or you want to explain how it should be answered.

General options

Question type:

The type of question determines how the user interacts with and responds to the question. There are many types available. Roll your cursor over the name of each question type to view an example of how it will appear.



- **Single choice questions**
 - 5 point choice

How satisfied are you with the McGill wired and wireless network?

1
 2
 3
 4
 5

- List (Dropdown)

How long have you been working at McGill?

Please choose...

Please choose...
 1 year or less
 2-5 years
 6-10 years
 Over 10 years

- List (Radio)

Are you an instructor?

Yes
 No

- List with comment

- **Array:** Arrays allow you to display a matrix, in which each row represents a different sub-question or item, and the answer options, labeled at the top, are available for each item.

How would you rate the following aspects of the communication you receive regarding changes to IT Services?

	Poor	Fair	Neutral	Good	Excellent
Clarity of the message (easy to understand)	<input type="radio"/>				
Accuracy of information	<input type="radio"/>				
Timeliness of communication (gives me time to prepare for the change).	<input type="radio"/>				

- **Mask questions**

- Date
- File upload
- Gender
- Language switch
- Numerical input
- Multiple numerical input
- Ranking
- Text display
- Yes/No

How would you rank the following learning methods in order of preference when you are learning how to use a new system/application?

Double-click or drag-and-drop items in the left list to move them to the right - your highest ranking item should be on the top right, moving through to your lowest ranking item.

Your choices

Instructor-led training/workshop

Step-by-step instructions with screenshots

Discovery (poking around the interface)

Friends/colleagues show me

Your ranking

Video (narrated instructions and animated screen capture)

- **Multiple choice questions**
 - Multiple choice
 - Multiple choice with comments

* Please choose 5 IT services from the list below, that you feel are most

- Document Management Systems (CenterStage, Webtop)
- Email & Calendars
- IT Knowledge Base (searchable instructions and information about IT services)
- Mercury Online Course Evaluations
- McGill In Mind
- McGill MarketPlace (MMP)

- **Single choice questions**
 - 5 point choice

- List (Dropdown)

- List (Radio)
- List with comment

- **Text questions**

- Huge free text
- Long free text
- Multiple short text
- Short free text

- **Question group:** You can select any group for the question. However, beware of switching questions between groups if you have conditional logic in your survey.

- **Option 'Other':** If you select a question type that contains options (i.e., single-select list or multiple select list), you can allow participants to select 'Other' and enter their own text.

Option 'Other': On

- **Mandatory:** Turning On this setting allows you to require users to answer the question, before they can move on to the next page of the survey. For ranking question Mandatory means all items have to be ranked.

Mandatory: Off

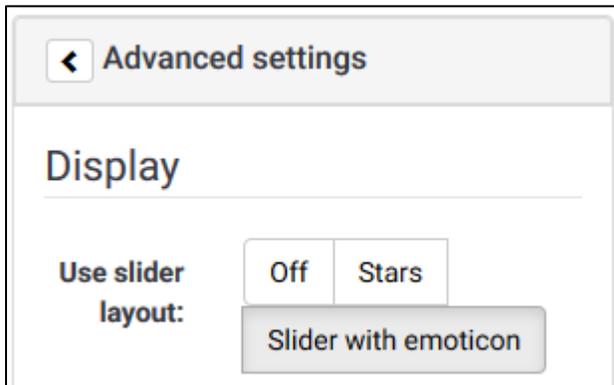
Advanced settings

The advanced settings available depend on the question type selected.

Display

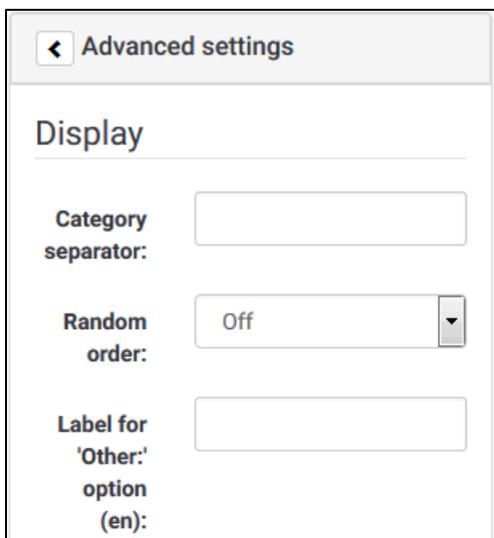
These settings allow you to specify visual/interaction options. Here are a few examples:

Use slider layout - allows you to choose sliders or stars for questions of type 5-point choice.



The screenshot shows a settings panel titled "Advanced settings" with a back arrow. Under the "Display" section, there is a label "Use slider layout:" followed by three buttons: "Off", "Stars", and "Slider with emoticon". The "Slider with emoticon" button is highlighted with a grey background.

Category separator is a display option used with List type questions. It allows you to enter a separator character if your options are grouped



The screenshot shows a settings panel titled "Advanced settings" with a back arrow. Under the "Display" section, there are three settings: "Category separator:" with an empty text input field; "Random order:" with a dropdown menu currently set to "Off"; and "Label for 'Other:' option (en):" with an empty text input field.

Input

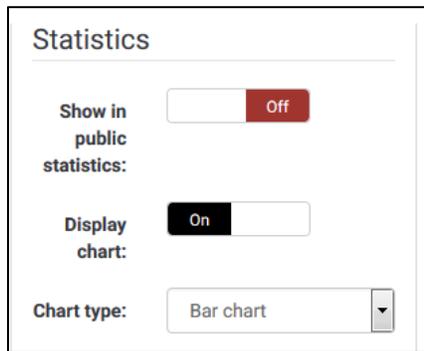
For question types that require the user to enter text or numeric data, this section contains options for restricting the length, min/max value or type of data they enter.

Logic

This section contains options for dealing with the response. For example, if you are creating a survey with assessment questions, you can specify which values correspond to 'Correct' answers, and provide feedback to users depending on what they enter.

Statistics

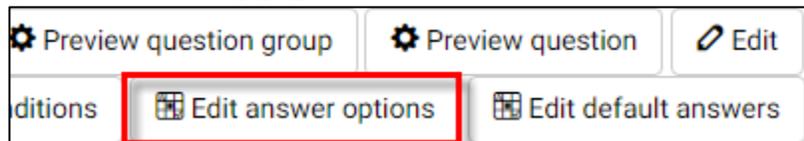
This section allows you to display the current results to participants if you wish. If you turn **Show in public statistics** On, and **Display chart** is On, you can choose what **Chart type** to display (Bar, Pie, Line, etc.)



The screenshot shows the 'Statistics' settings panel. It includes three controls: 'Show in public statistics' with a toggle switch currently set to 'Off'; 'Display chart' with a toggle switch currently set to 'On'; and 'Chart type' with a dropdown menu currently set to 'Bar chart'.

Adding answers or sub-questions

Various question types require you to add a list of answer options and/or sub-questions. To add answers to one of these question types click on the **"Edit answer options"** button at the top of the **Question summary** page.



When adding an answer you will be asked for an "Answer Code" and an "Answer".

1. **Answer code:** This is the data that will usually be exported to your spreadsheet when compiling results. You may choose whatever code you want (5 character maximum). The code can only contain standard alpha-numeric characters.
2. **Answer:** The answer that will be displayed.
3. **Position:** Click and drag the cross-hair icon beside each answer option to change its position in the list.

Edit answer options YearsWorking (ID: 5)

English (Base language)

Position	Code	Answer option	Actions
	A1	1 year or less	
	A2	2-5 years	
	A3	6-10 years	
	A4	Over 10 years	

Drag to reorder answer options

- Default:** To set a default answer for the question, click on the "Edit default answers" button at the top of the **Question summary** page.

If you don't choose any default answer the survey result will record nothing if one of the answer options is not specifically chosen.

Edit default answer values

English

Default answer value:

<No default value>

<No default value>

1 year or less

2-5 years

6-10 years

Over 10 years

Reorder groups or questions within a group

1. From the left side navigation panel, click **Questions and groups**;
2. Click **Question organizer**.
3. On the **Organize question groups/questions** page you can reorder groups or individual questions by clicking and dragging their titles to the desired position.
4. Click **Save** at the top of the page when you are done.

McGill Surveys (LS v2)

McGill IT Services Survey 2016 for Faculty and Staff (ID:91898)

Survey < >

Questions and groups: 1

Question explorer

List question groups

List questions

Question organizer 2

Survey participants

Return to survey list

McGill IT Services Survey 2016 for Faculty and Staff > Organize question groups/questions

Organize question groups/questions

To reorder questions/questiongroups just drag the question/group with your mouse to the position. After you are done please click the 'Save' button to save your changes.

Describe yourself **3 Drag & drop groups or questions within each group.**

Dept: [1] What is your primary department?

YearsWorking: [1] How long have you been working at McGill?

InstructorYN: [1] Are you an instructor?

Questions on your usage of central IT services

Top5Services: [1] Please choose 5 IT services from the list below, that you feel are most impo.

Noncentralservices: [1] Do you currently use non-McGill IT services for McGill work-related pur

IT Service Satisfaction

SatKB: [1] How satisfied are you with the IT Knowledge...

SatNetwork: [1] How satsified are you with the McGill wire

Setting conditions

By default, all questions in a survey are displayed. However, you may want to show or hide questions depending on how a participant responds to previous questions.

You do this by setting up a condition or set of conditions on the question(s) that you want to show or hide.

Setting a simple condition for a question

1. From the navigation panel by clicking **Questions and groups > Question explorer**.
2. Click on the question that you want to show or hide (depending on responses to previous questions in the survey).
3. Click **Set conditions** from the menu at the top of the question page to open the **Conditions designer** page.

up Preview question Edit Check logic Delete Export Copy **Set conditions**

McGill IT Services Survey 2016 for Faculty and Staff > IT Service Satisfaction > SatuApply

Question was successfully added.

Question summary SatuApply (ID: 352)

Question group: IT Service Satisfaction (ID:10)
Code: SatuApply : (Optional question)
Question: How satisfied are you with uApply (graduate admissions system)?
Help:
Type: 5 point choice
Mandatory: No
Relevance equation: 1

4. In the **Add condition** section the most common type of condition is based on **Previous questions** – where the conditional display of the current question is based on the participant's answer to a prior question in the survey.

5. Select the **Previous questions** tab; then select the question or sub-question that the condition is based on.

IF:

This question is always shown.

Add condition

Scenario
Default scenario

Question

Previous questions Survey participant attributes

Top5Services:SQ003: [Wired/Wireless network on campus][Single checkbox] Please choose 5 IT services from the list below, that you feel i
Top5Services:SQ016: [VPN (Virtual Private Network to connect to McGill's network from off-campus)][Single checkbox] Please choose 5 IT
Top5Services:SQ005: [uPrint][Single checkbox] Please choose 5 IT services from the list below, that you feel are most important in your day
Top5Services:SQ004: [uApply (Graduate Admissions)][Single checkbox] Please choose 5 IT services from the list below, that you feel are m
Top5Services:SQ018: [Telephone system][Single checkbox] Please choose 5 IT services from the list below, that you feel are most importa

6. Choose the **Comparison operator** (equals, not equal to, etc.).

Comparison operator

equals
Less than
Less than or equal to
equals
Not equal to
Greater than or equal to
Greater than
Regular expression

7. Then choose the **Answer** option that corresponds to the condition on which the question will be displayed.

Answer

Predefined Constant Questions Token fields RegExp

Y (checked)
(not checked)

8. Click **Add condition**, at the bottom to save it.
The condition will appear at the top of the page.

Conditions designer:

Only show question: Delete all conditions

SatuApply: How satisfied are you with uApply (graduate admissions system)?

IF:

Top5Services:SQ004: [uApply (Graduate Admissions)][Single checkbox] Please choose 5 IT services from the list below, that you feel are most important in your day to day work. (qid104) equals checked (Y)

9. Click the **Close** button at the top to return to the **Question summary** page.

NOTES: You may also specify conditions based on attributes of the person filling out the survey. To do so, select **Survey participant attributes**. Then select the attribute for the condition, the comparison operator and the value to compare.

Add condition

Scenario
1

Question

Previous questions Survey participant attributes

Last reminder sent date

First name

Last name

Email address

Email status

Token

Language code

Invitation sent date

Last reminder sent date

Total numbers of sent reminders

Uses left

You can add multiple conditions for the same question if needed.

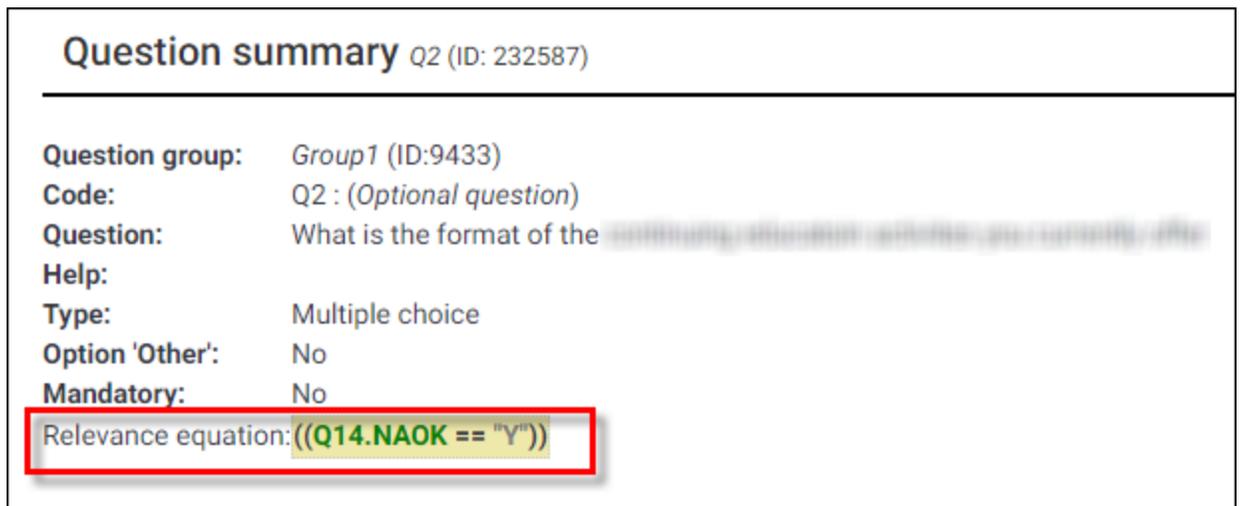
TIP: When using conditions, it is recommended to test/preview your survey flow with all response combinations to make sure your conditions are working as expected.

Setting conditions on a question group

Your survey may need to show or hide a whole group of questions, based on participants' responses to previous questions. For example, some surveys require participants to click "Yes" on a privacy agreement before having access to the remaining survey questions.

There is no direct way to set up a condition on a question group. However, you can achieve the same result by following these steps:

1. Select the first question in the group that you want to be able to show or hide, and set up the condition on that question (by following the steps for a simple condition, [above](#)).
2. When you close the set conditions window, you will see that the **Relevance equation** for that question now has a conditional statement on it, as shown below.
3. Copy that **Relevance equation** from the **Question**.



The screenshot shows a 'Question summary' window for question Q2 (ID: 232587). The window lists various properties of the question, including its group, code, question text, help, type, and mandatory status. The 'Relevance equation' field is highlighted with a red box and contains the text `((Q14.NAOK == "Y"))`.

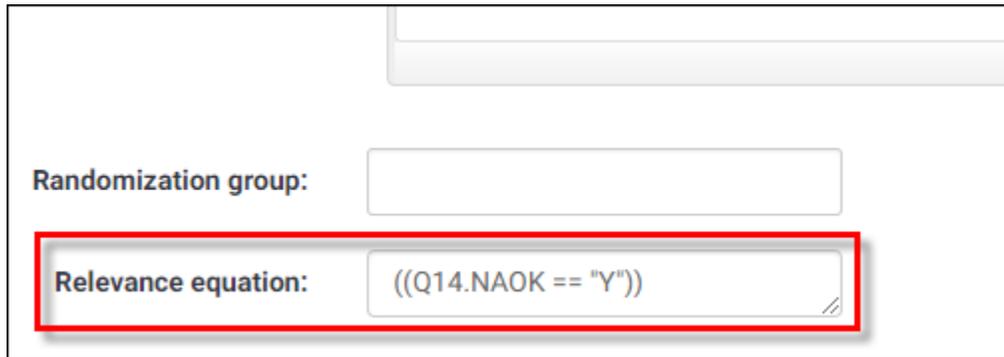
Question group:	Group1 (ID:9433)
Code:	Q2 : (Optional question)
Question:	What is the format of the <i>[blurred text]</i>
Help:	
Type:	Multiple choice
Option 'Other':	No
Mandatory:	No
Relevance equation:	<code>((Q14.NAOK == "Y"))</code>

4. From the **Question explorer**, click the **Group summary** icon, next to the question group that you want to show/hide.



The screenshot shows the 'Question explorer' interface. It displays a tree view with 'Questions' and 'Group1'. A 'Group summary' icon (a list icon) is highlighted with a red box next to 'Group1'.

5. Click **Edit current question group**, at the top of the page and paste the condition you copied into the Relevance equation box for that group.



The screenshot shows a portion of the LimeSurvey interface. It features two input fields. The first is labeled "Randomization group:" and is currently empty. The second is labeled "Relevance equation:" and contains the text "((Q14.NAOK == 'Y'))". This second field is highlighted with a red rectangular border. Above the "Randomization group:" field, there is a partially visible dropdown menu.

Now the condition will apply to the entire group of questions.

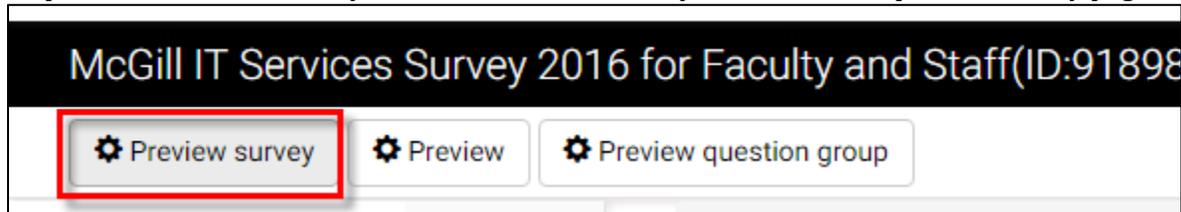
6. Test your survey to make sure it behaves as desired.

Managing Surveys

Preview the survey, a question group or an individual question

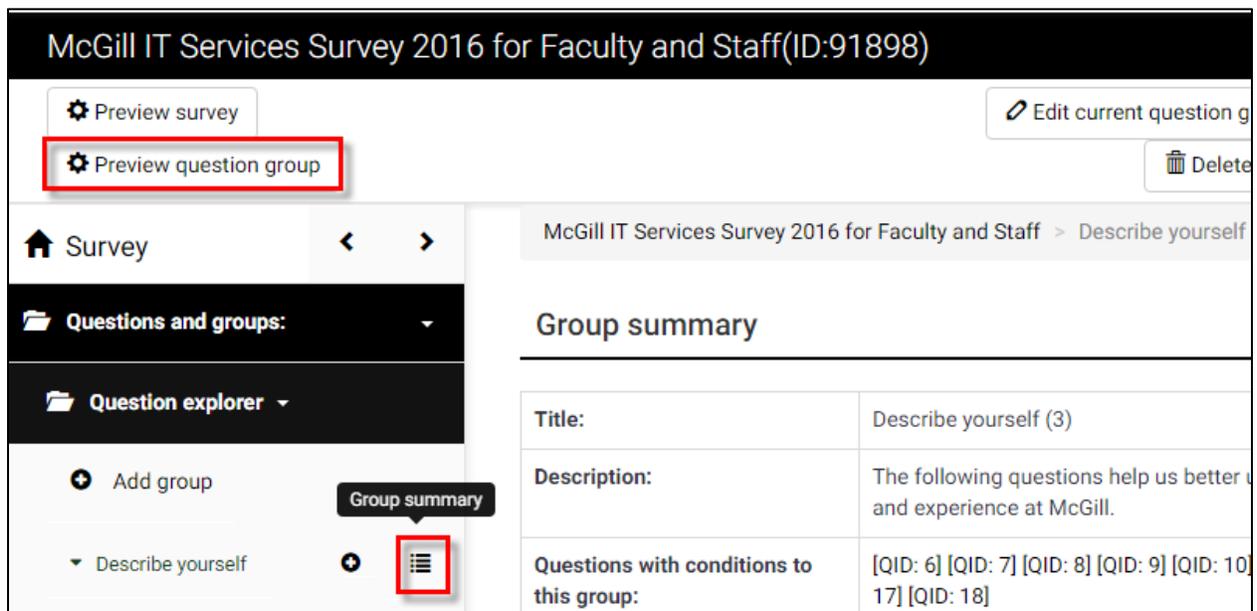
Preview survey

To preview the entire survey, click the **Preview survey** button at the top of almost any page.



Preview question group

To preview a question, click **Preview question group** at the top of the **Group summary** page. To get to the Group summary page, from the left side navigation pane, click **Questions and groups > Question explorer**; then click on the **Group summary** icon beside the group name.



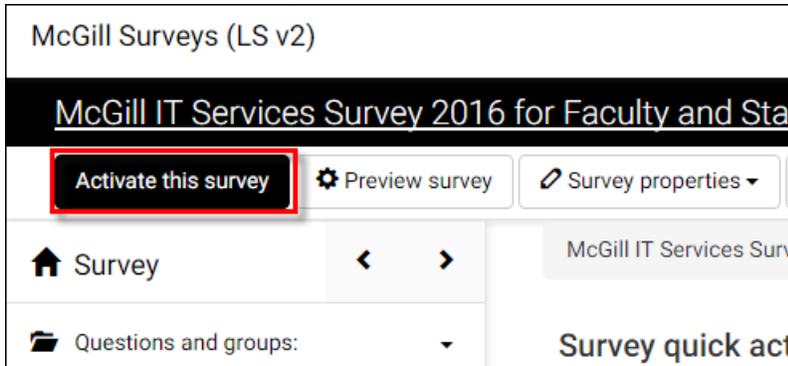
Preview question

To preview a question, click **Preview Question** at the top of the **Question summary** page. To get to the Question summary page, from the left side navigation pane, click **Question Groups > Question explorer >** click the arrow to the left of the group name to open it; then click on the question.

The screenshot displays the LimeSurvey interface for the 'McGill IT Services Survey 2016 for Faculty and Staff (ID:91898)'. At the top, a toolbar contains several buttons: 'Preview survey', 'Preview question group', 'Preview question' (highlighted with a red border), 'Edit', and a QA icon. Below this are 'Edit answer options' and 'Edit default answers' buttons. The left sidebar shows a navigation pane with 'Survey' at the top, followed by 'Questions and groups:' and 'Question explorer'. Under 'Question explorer', there is an 'Add group' button and a dropdown menu for 'Describe yourself'. A question titled 'Dept' with the text 'What is your primary department?' is highlighted with a red border. The main content area on the right shows the 'Question summary' for 'Dept (ID: 37)'. The summary includes: 'Question group: Describe yourself (ID:3)', 'Code: Dept : (Optional question)', 'Question: What is your primary department?', 'Help: Start typing the first few letters', 'Type: List (dropdown)', 'Mandatory: No', and 'Relevance equation: 1'.

Activate a survey

Once you are happy with the structure of your survey you can activate it by clicking **Activate this survey**, from the Survey homepage.



Before you activate a survey, note the following:

- Once the survey is activated, you can change the text of questions and answers, or general text that appears on the survey, but you cannot change a question or answer type.
- You cannot add or delete questions.
- You cannot add answers to any of the array or multiple choice questions - however you can add answers to the basic list type questions.

You will be prompted to verify the survey settings which cannot be changed.

Click **Save & activate survey** when you are ready to make it live.

Warning: Please read this carefully before proceeding!

You should only activate a survey when you are absolutely certain that your survey setup is finished and will not need changing.

Once a survey is activated you can no longer:

- Add or delete groups
- Add or delete questions
- Add or delete subquestions or change their codes

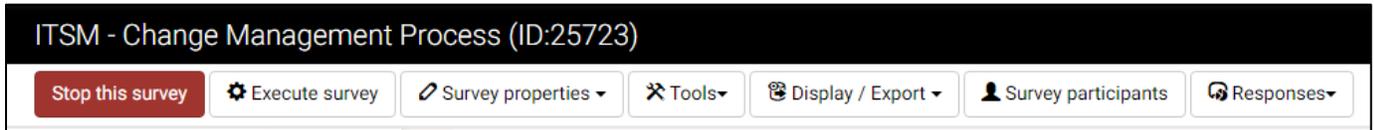
Additionally the following settings cannot be changed when the survey is active.
Please check these settings now:

Anonymized responses?	<input type="text" value="Yes"/>	Date stamp?	<input type="text" value="No"/>
Save IP address?	<input type="text" value="No"/>	Save referrer URL?	<input type="text" value="No"/>
Save timings?	<input type="text" value="No"/>		

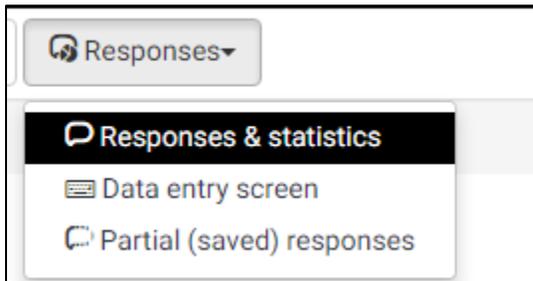
Please note that once responses have collected with this survey and you want to add or remove groups/questions or change one of the settings above, you will need to deactivate this survey, which will move all data that has already been entered into a separate archived table.

Browse survey results

When your survey is active, the top menu bar options change.



You will now see a menu named **Responses**, which contains options to view the Responses that have been submitted.

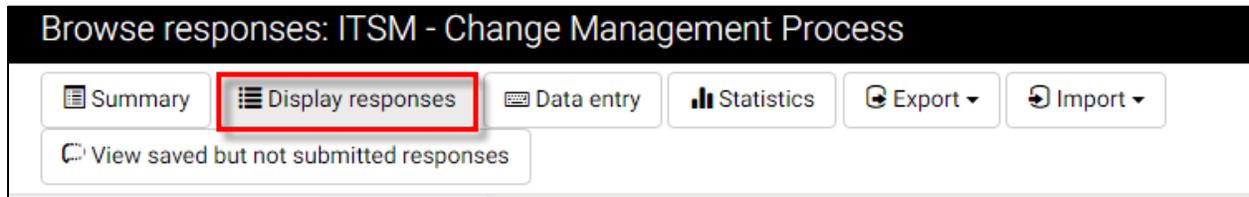


- 1) Click **Responses & Statistics**. The Response summary screen opens and displays the following information:
 - The total number of full responses received (submitted)
 - The total number of incomplete responses recorded
 - The total number of responses recorded (full response and incomplete responses)

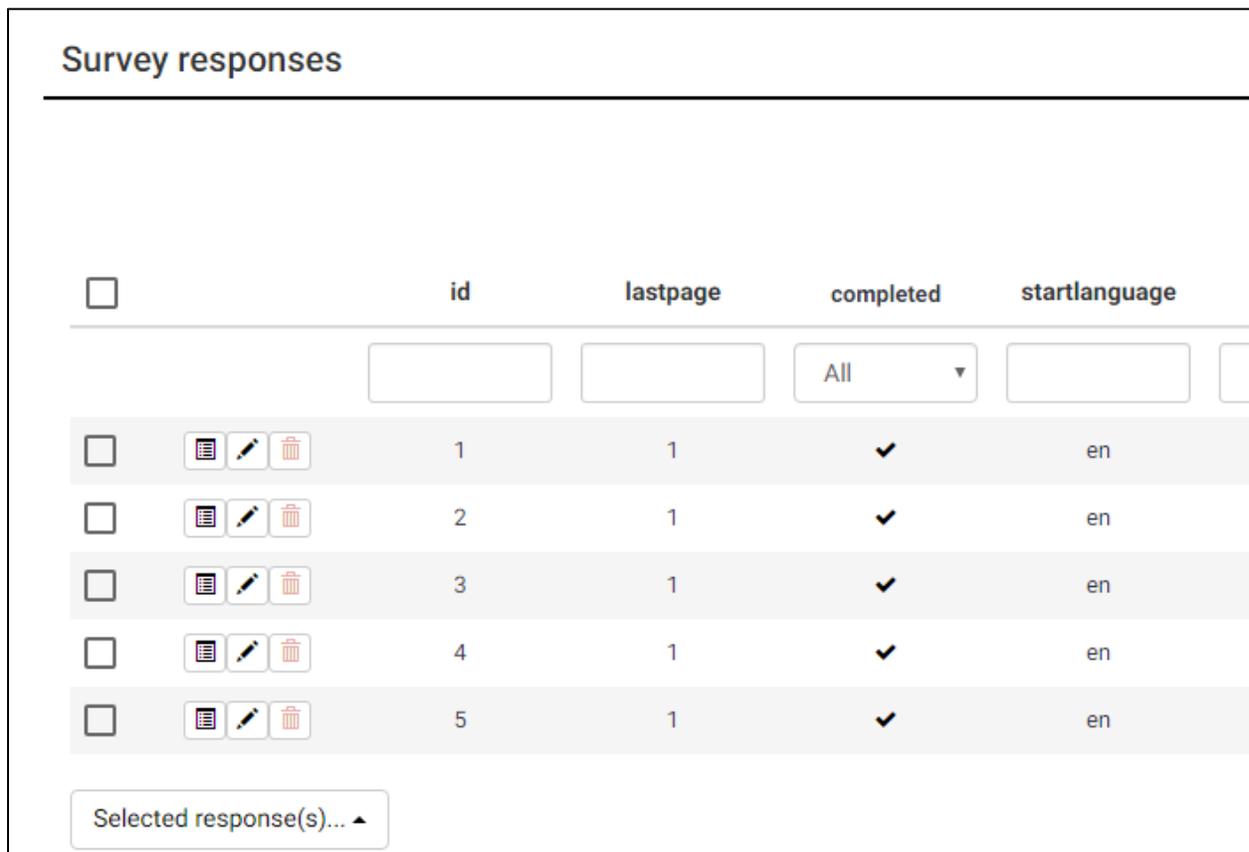
Response summary	
Full responses	2
Incomplete responses	0
Total responses	2

View survey results

In order to view individual participant responses click the “**Display responses**” from the menu.



You will see a table with all participant responses for all questions.

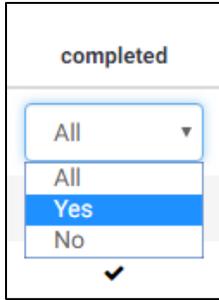


The screenshot displays a table titled "Survey responses". The table has a header row with columns: "id", "lastpage", "completed", and "startlanguage". Below the header, there are five rows of data. Each row starts with a checkbox and a set of icons (list, edit, delete). The "completed" column contains checkmarks for all rows. The "startlanguage" column contains "en" for all rows. A dropdown menu is visible under the "completed" column, currently set to "All".

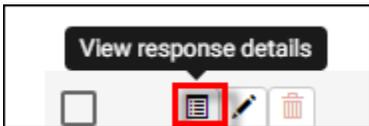
	id	lastpage	completed	startlanguage
<input type="checkbox"/>			All ▼	
<input type="checkbox"/>	1	1	✓	en
<input type="checkbox"/>	2	1	✓	en
<input type="checkbox"/>	3	1	✓	en
<input type="checkbox"/>	4	1	✓	en
<input type="checkbox"/>	5	1	✓	en

Selected response(s)... ▲

You can use the dropdown list under the **completed** column to view **All** responses or only those completed (**Yes**), or not completed (**No**).



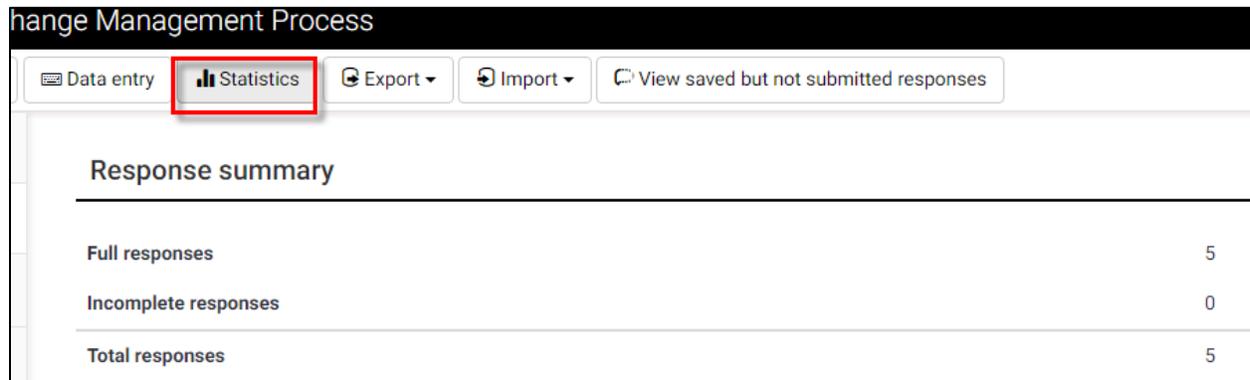
To view an individual participant’s responses, click the “**View response details**” icon on the row corresponding to the participant.



✎ Edit this entry 🗑 Delete this entry 📄 Export this response	
View response ID 1	
[submitdate] Submission date	01.01.1980 00:00:00
Completed	Y
[id] Response ID	1
[startlanguage] Start language	en
[Unit] Select your unit within IT Services	ICS [A2]
[SubmittedRFC] How often do you submit RFCs?	1 to 5 times per year [A2]
[PostImpReview] Have you ever participated in a Post Implementation Review (PIR)?	Yes [Y]
[Clear] How clear are the Change Management procedures and policies?	Somewhat unclear [2]

View Statistics

From the **Responses and Statistics** page, click **Statistics**.



The screenshot shows the 'Change Management Process' survey interface. The navigation bar includes buttons for 'Data entry', 'Statistics' (highlighted with a red box), 'Export', 'Import', and 'View saved but not submitted responses'. Below the navigation bar is a 'Response summary' table.

Response summary	
Full responses	5
Incomplete responses	0
Total responses	5

By default, you enter **Expert mode**, where you have options to filter the data and display it as you wish.

General filters

Under **General filters**, there are many options for displaying the responses.

📊 **Statistics**

General filters ^

Data selection

Include:

All responses

Complete only

Incomplete only

View summary of all available fields: Off

Subtotals based on displayed questions: Off

Statistics report language: English ▼

Output options

Show text responses inline: Off

Show graphs: Off

Number of columns: One Two Three

Graph labels:

Question code

Question text

Both

Each question has its own graph type defined in [its advanced settings](#).
Using the chart type selector you can force the graph type for all selected questions.

Chart type: As defined in ▼

Response ID

Greater than:

Less than:

Output format

Data selection: Allows you to filter the data to display based on the completeness of responses, elect to view a summary of fields subtotals.

Response ID: Allows you to specify a range of IDs to include – only applies if your participants are given unique IDs.

Output format: HTML, PDF, Excel

Output options: Show text responses inline (as opposed to a separate table), Show graphs [On/Off], Graph labels (Question code, Question text or Both) Chart type (select from a variety of styles).

Response filters

In this section, you can filter which responses to include in your analysis. Hold down the **Ctrl** key to select/de-select multiple options in each response list.

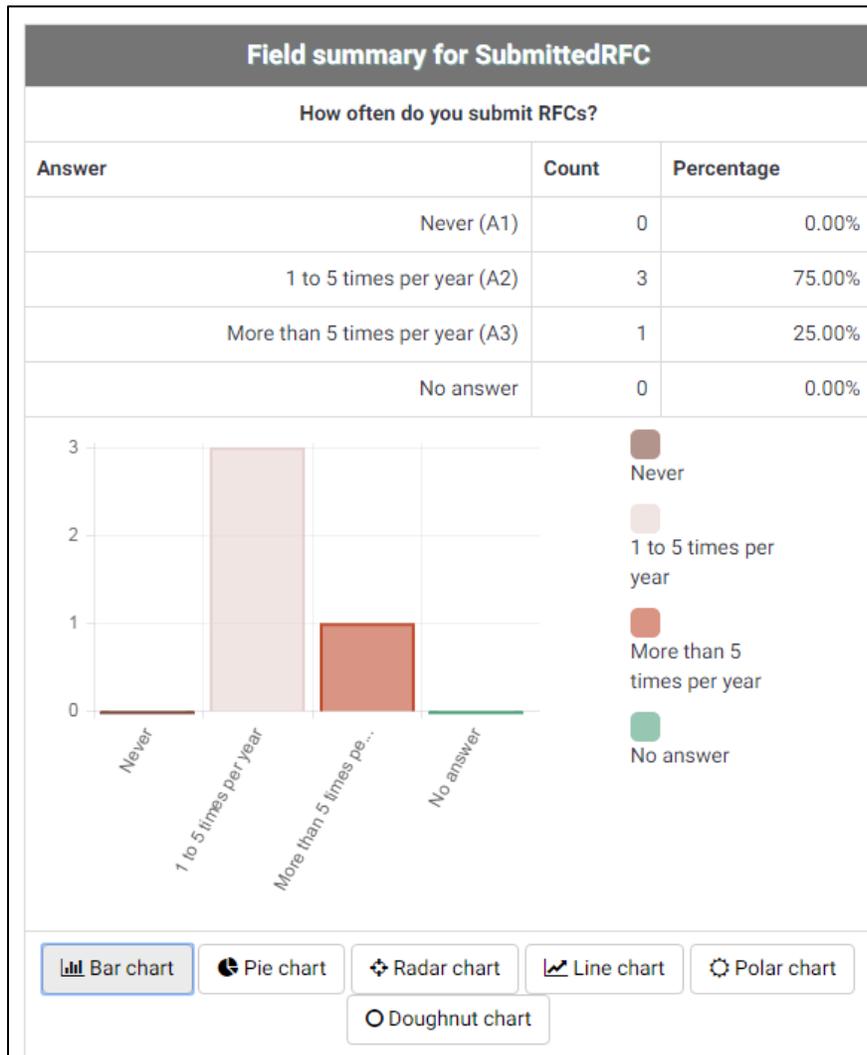
View and interact with statistics

Once you have specified the data you want to view, click **View statistics** to view the resulting analysis.

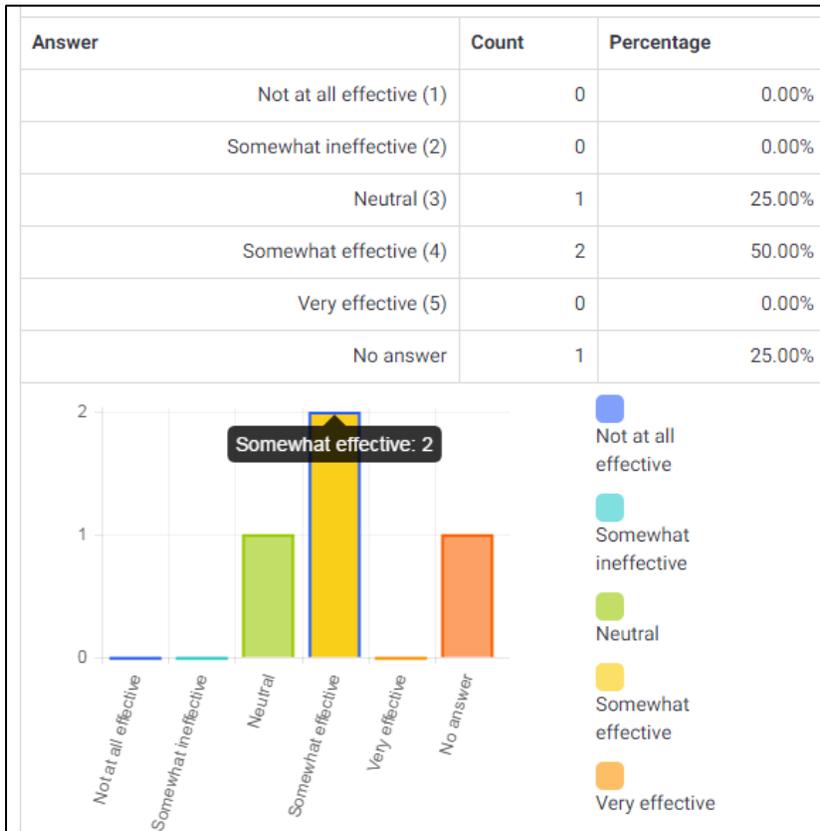
If you turned **Show graphs** ON under **Output options**, you will see one chart for each question, corresponding to your selections on the **Response Filters** section.

Interact with charts dynamically

Click the buttons at the bottom of a chart to change the type.



Click on a data point/bar/pie wedge to view details about it.

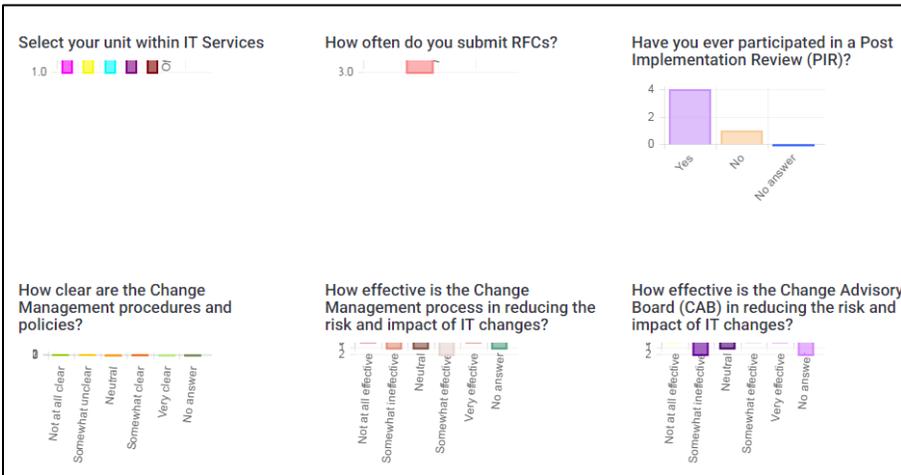


Simple mode

Click **Simple mode** on the **Statistics** page to get a quick overview of responses.



A simple bar graph is displayed for each question.



Close a survey

There are two ways for closing a survey: Expiration or Deactivation.

Expiration

Within the **Survey Settings > Publication & access control** section, you can set an "**Expiry date/time**". The survey will automatically close on that date.

The screenshot shows the "Publication & access control" settings for a survey. The settings are as follows:

- List survey publicly:** On (toggle switch)
- Start date/time:** 03.10.2016 00:00 (calendar icon)
- Expiry date/time:** 28.10.2016 00:00 (calendar icon)

Deactivation (stopping the survey manually)

From the survey homepage, click **Stop this survey** in the menu at the top.

The screenshot shows the survey homepage menu for "McGill Surveys (LS v2)". The menu items are:

- ITSM - Change Management Process (ID:25723)**
- Stop this survey** (red button)
- Execute survey** (gear icon)
- Survey properties** (pencil icon and dropdown arrow)

After clicking **Stop this survey**, you will be prompted to choose between **Expire survey** and **Deactivate survey** options.

Stop this survey(25723)

Warning: Please read this carefully before proceeding!

There are two ways to stop a survey. Please read carefully about the two options below and choose the right one for you.

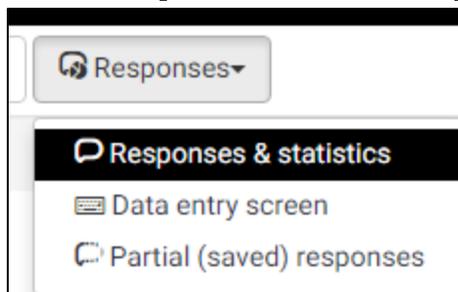
<p>Expiration</p> <ul style="list-style-type: none">• No responses are lost.• No participant information lost.• Ability to change of questions, groups and parameters is still limited.• An expired survey is not accessible to participants (they only see a message that the survey has expired).• It's still possible to perform statistics on responses using LimeSurvey. <p style="text-align: center; border: 1px solid gray; border-radius: 5px; width: 100px; margin: 10px auto;">Expire survey</p>	<p>Deactivation</p> <ul style="list-style-type: none">• All responses are not accessible anymore with LimeSurvey. Your response table will be renamed to: lime_old_25723_20161007210714• All participant information is lost.• A deactivated survey is not accessible to participants (only a message appears that they are not permitted to see this survey).• All questions, groups and parameters are editable again.• You should export your responses before deactivating. <p style="text-align: center; border: 1px solid gray; border-radius: 5px; width: 100px; margin: 10px auto;">Deactivate survey</p>
--	--

IMPORTANT: Once the survey is Deactivated, all results are no longer accessible through LimeSurvey, and all participant information is lost. Therefore, it is critical to export and save your data before deactivating the survey.

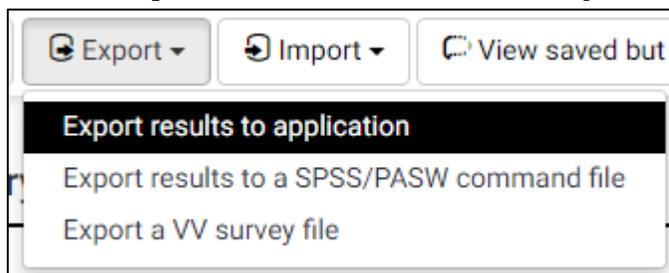
Exporting results

At any point while your survey is active, or if it is expired, you can view and export the responses.

1. Click on **Responses** and choose **Responses & Statistics** from the Survey menu bar.



2. Click the **Export** menu and select one of the export methods:



Export results to Excel

1. From the top of the **Responses & Statistics** page, click **Export** > “**Export Results to application**”.

Export Close

Export results

Format

Export format:

CSV

Microsoft Excel

PDF

HTML

Microsoft Word

Columns

Select columns:

id - Response ID

submitdate - Date submitted

lastpage - Last page

startlanguage - Start language

Unit - Select your unit within IT Services

SubmittedRFC - How often do you subr

PostImpReview - Have you ever particip

Clear - How clear are the Change...es a

ChangeMgtHelpful - How effective is th

CABHelpful - How effective is the Cha..

PIR - How useful are Post Impl...t oppoi

AgreeDisagree[1] - How much do you a

AgreeDisagree[2] - How much do you a

AgreeDisagree[3] - How much do you a

AgreeDisagree[4] - How much do you a

AgreeDisagree[5] - How much do you a

AgreeDisagree[6] - How much do you a

Training - Have you received traini...es :

TrainingRating - How adequate is the tr

Support - How adequate is the supp...a

22 of 22 columns selected

Range

From: to:

General

Completion state:

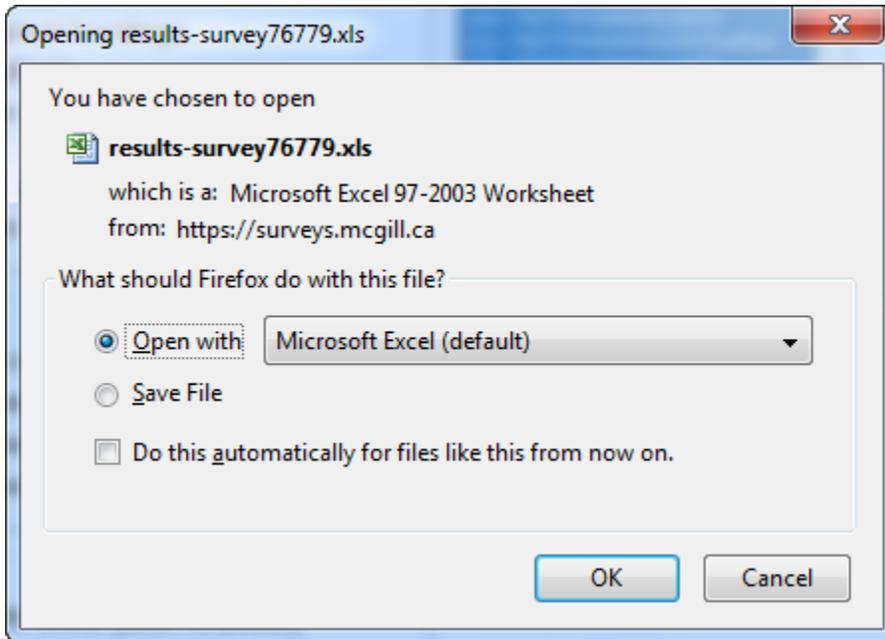
Export language:

Fill it out the options on this screen according to the information you would like to capture in the Excel table:

- **Export format:** Choose **Microsoft Excel** if you want to view and manipulate the data with Excel. You can also choose PDF, HTML, CSV or Microsoft Word.
- **Range:** Select the range of questions you want to appear (the default is all questions)
- **Completion State:** Select from “All responses”, “Completed responses only” or “Incomplete responses only”
- **Export language:** Applies to surveys that are made available in multiple languages.
- **Headings:** Select how you would like the column headings to display. Choices include: “Question code”, “Abbreviated question text”, “Full question text” or “Question code and question text”.
- **Responses:** Select how you would like the answers to display. Choices include: “Answer codes” or “Full answers”. If you want answer codes to be displayed you can set whether you want Y and N answers to appear as 1 and 2.
- **Columns:** Choose the columns you would like to appear in the file. All data is selected as the default. Use the CTRL key to select specific columns.

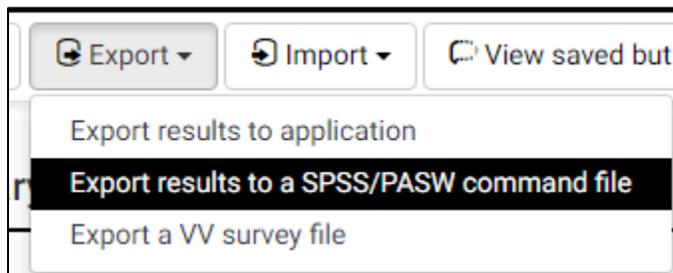
Click **Export** at the top of the window. Data will be exported to the chosen file format, and will be downloaded by your web browser, to your default downloads folder.

Depending on your web browser settings you may be prompted to save it in a location of your choice or open it directly in the application you selected.



Exporting survey data in SPSS

From the Responses and Statistics page, click Export > Export results to a SPSS/PASW command file.



The following screen will appear:

Export response data to SPSS

Data selection:

SPSS version:

Limit:

Offset:

No answer:

Step 1:

Step 2:

Instructions for the impatient :

1. Download the data and the syntax file.
2. Open the syntax file in SPSS in Unicode mode.
3. Edit the 'FILE=' line and complete the filename with a full path to the downloaded data file.
4. Choose 'Run/All' from the menu to run the import.

Your data should be imported now.

Fill out the following fields:

- **Data selection:** Select from “All responses”, “Completed responses only” or “Incomplete responses only”
- **SPSS version:** Choose whether you are using version “16 or up” or “Prior to 16”
- Click “**Export Syntax**” and “**Export Data**” to download the data and the syntax file.

Follow the instructions displayed on screen:

1. Download the data and the syntax file,
2. Open the syntax file in SPSS in Unicode mode.
3. Edit the “FILE=” line and complete the filename with a full path to the downloaded data file.
4. Choose 'Run/All' from the menu to run the import.

Your data will now be imported.