

ApplicationXtender Desktop 6.5 Patch (Service Pack 1) Installation Instructions :

Target Audience:

System (LAN) administrators who need to install the patch for AX Desktop 6.5 Service Pack 1 on their users' computers.

IMPORTANT: These instructions are only for the SP1 patch and assume that AX 6.5 is already installed.

If you have any questions about these instructions please contact the ICS Service Desk by phone at 514-398-3398 or email support.ist@mcgill.ca.

Manual deployment :

1. Login to the workstation with Administrator privileges to do the installation.
2. Map a <drive> to \\campus\deptshare\BanVol1.

Note: Microsoft .NET Framework 3.5 SP1 is a requirement for AX 6.5. If .NET 3.5 SP1 is not already installed, the AX installer will detect this and prompt you to download and install it. Follow the installer instructions. The AX installer will continue automatically afterwards.

3. Execute <drive>:\Apps\AX650Setup\AppXtender Desktop\AX65Patch1.exe to run the patch. This could take up to a minute to start.
4. At **ApplicationXtender Desktop 6.5 Patch InstallShield Wizard screen**, click **Update**.
5. At the Installation Complete screen, click **Finish**.
6. **Restart computer**.
7. Verify the **ApplicationXtender Desktop 6.5 Patch 1** is installed on the computer:
Windows XP:
Go to **Start > Settings > Control Panel > Add or Remove Programs** and click **Show Updates**.
Windows 7:
Go to **Start > Control Panel > Programs > Programs and Features** and click **View Installed updates**.
Find **ApplicationXtender Desktop 6.5 Patch 1 (6.50.124.3131)** in the list of programs.

Deployment using SCCM :

If you deploy using SCCM the package/program for the AX 6.5 patch is located under 526-ICS\3rd Party Products.

Package: 526-ICS Application Xtender 6.5

Program: 526-ICS Application Xtender 6.5 Patch