

ApplicationXtender (AX) Desktop Client Installation Instructions :

Target Audience:

System (LAN) administrators who need to install the Desktop client on their user's computers.

If you have any questions about these instructions please contact the ICS Service Desk by phone at 514-398-3398 or email support.ist@mcgill.ca.

INB AX Bridge & Documentum AX Desktop (V 6.5)

1. Login to the workstation with Administrator privileges to do the installation.
2. Map a <drive> to **\\campus\deptshare\BanVol1**.

Note: Microsoft .NET Framework 3.5 SP1 is a requirement for AX 6.5. If .NET 3.5 SP1 is not already installed, the AX installer will detect this and prompt you to download and install it. Follow the installer instructions. The AX installer will continue automatically afterwards.

INB-AX Bridge

3. Check in **Control Panel – Add or Remove Programs** to see if a previous version of the Bridge (SCT Banner XtenderSolutions INB-AX Bridge Module) is installed on the workstation. If so, remove it.
4. Install the 6.5 Bridge by executing
[<drive>:\Apps\AX650Setup\INB AX Bridge\Setup.msi](#)
5. Click **Next** at the Welcome to the SCT Banner XtenderSolutions INB-AX Bridge Module Setup Wizard screen
6. At the Select Installation Folder screen, check **Everyone**. Click **Next** (Do not change the folder).
7. At the Confirm Installation screen click **Next**
8. At the Installation Complete screen, click **Close**.

ApplicationXtender 6.5 Desktop

9. Execute [<drive>:\Apps\AX650Setup\AppXtender Desktop\Setup.exe](#)
10. At the InstallShield Wizard Welcome screen, click **Next**.
11. If an older version of AX is already installed, you will get the Product Conflict screen.
 - a) Highlight all products
 - b) Click **Remove All**
 - c) Click **Next** (the button becomes available when the removal is complete).
12. At the License Agreement screen, select **I accept the terms in the license agreement** and click **Next**.
13. At the Customer Information screen check **Anyone who uses this computer (all users)** and click **Next**.
14. At the Destination Folder screen, verify
C:\Program Files\XtenderSolutions\Content Management and click **Next**.
15. At the Setup Type screen, select **Scanning**, click **Next**.
16. At the QuickScan Pro screen check **No, do not install QuickScan Pro on this workstation** and click **Next**.
17. At the Ready to Install the Program screen, click **Install**.
18. At the Installation Complete screen, click **Finish**.
19. Execute [<drive>:\Apps\AX650Setup\AppXtender Desktop\AX65_reg.cmd](#)
20. You should see dialog box RegSvr32:
DllRegisterServer in C:\Program Files\XtenderSolutions\Content Management\OtgScthk.dll succeeded, click **Ok**.

Load configuration settings:

21. Logout as Administrator and have **each** user of the workstation login and execute steps 22 – 28.
22. Map a drive to **\\campus\deptshare\BanVol1**.
23. Execute **Start > (All) Programs > ApplicationXtender Desktop > Document Manager**
24. The Load AppXtender Document Manager Settings screen should open. Check the following options on:

- AppXtender Document Manager Settings
- XSCM.Config file
- at the Look in box:, go to <drive>:\Apps\AX650Setup\AppXtender Desktop\ and double click **AX65.AXS**

Note: If the Load Configuration screen does not open, cancel the Login to **BANNER** box and click File > Load Settings.

25. A dialogue box will open asking “Do you want to overwrite the existing XSCM.Config file?”; click **Yes**.
26. The user will then be prompted for their Banner Userid and password. If this install is for a first time AX user, the ApplicationXtender password must first be synchronized with their Banner password first. See below for instructions on how to synchronize AX and Banner passwords.

Installers can verify the installation has been successful as follows:

27. At the Login to **BANNER** screen, fill in the following fields and Click **Login**:
 User Name: **BANNERS**
 Password: **BANNERS**
28. Click View and verify Applications is **checked**.
 Note: You should see a window with the Data Source Name: **BANNER**. **Expand the tree**
29. **Right-click** on M-G-TEST – DUMMY APP USED TO TEST CLIENT INSTALLS and select **New Query**.
30. A new window will open, click in the Document Type box, enter * (asterisk)
31. You will get results at the bottom. **Double-click** any one of them to display an image. If the image displays, the installation has worked.
32. Click **File / Exit**

Configure settings for AX Image Capture:

33. Have **each** user of the workstation login and execute steps 34 – 36.
34. Execute **Start > (All) Programs > ApplicationXtender Desktop > Image Capture**
35. At the Banner login screen, fill in the following fields with their Banner Userid/password and click Login,
 User Name: **[Short McGill Username]**
 Password: **[Banner-specific password]**
36. Click **File > Configuration** and make sure the following items are set properly:

- View Tab: Image Size click on “Fit to Window”
- Scan Tab: Click on “Remove Blank Pages (Black & White Images Only)”
- Data Tab: Set Image storage format:
 - Set all 3 format types to **TIFF**
 - Uncheck “Allow Remember Password”
- Click **OK**

Password Synchronization (only **first time** Imaging users **MUST** perform this step).

Those who have been using the previous version of ApplicationXtender (v5.3) do not have to do this step.

All first time ApplicationXtender users **must** synchronize their AX and Banner passwords before they can login to any of the AX products (Document Manager, Web Access, Image Capture etc.). This can be accomplished in one of 3 ways:

- For Banner users, have the user log into Banner INB and launch ApplicationXtender by clicking on the Banner Document Management System (BDMS) Display Document icon  from **any** Banner form. A message panel should pop up immediately stating: “Your BDMS password has been automatically synchronized with your Banner password. You must use your Banner password if you wish to access AX / WX directly.”; click **OK**. The user’s password is now synchronized.
- For Banner users, have the user log into Banner, go to form GUAPSWD and change their password. This also synchronizes their AX and Banner passwords but it involves changing their existing Banner password too.
- For Banner and AX-only users: Log into Minerva and go to **Personal Menu > Change your Banner/Imaging Password**. The user can keep their current Banner password or select a new one. **Note:** This will synchronize their Banner, AX and Banner data warehouse passwords.